



Hearing devices are being given to children in Aleppo, Syria. (Photo: © IOM Syria 2017)

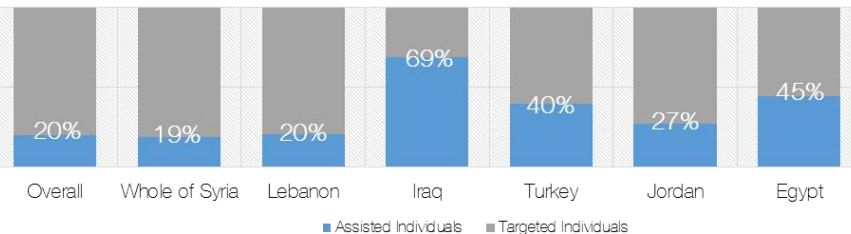
## Highlights

- Syria:** On 28 September, through a joint UN humanitarian delivery to newly accessible Deir-Ez-Zor governorate, IOM provided 6,000 clothing kits with each containing five different size sets considering family needs, reaching a total of 30,000 beneficiaries.
- Turkey:** IOM continues to support Turkish Red Crescent (TRC) to extend its community centres' opening hours so that Syrians can access services offered during the weekday evenings and weekends. During the reporting period, over 1,060 refugees and host community members attended social events organised by the TRC.
- Lebanon:** In September 2017, IOM supported the resettlement of 1,619 refugees from Lebanon to 14 different countries. Since January 2017, 13,038 refugees have benefitted from IOM's resettlement support.
- Iraq:** During the reporting period, a total of 2,575 beneficiaries benefitted from Technology Access Centres services in Erbil and Dohuk. Furthermore, 12 beneficiaries in Erbil completed vocational training in auto-mechanics.
- Jordan:** Between 1 and 30 September, registration for the school transportation programme occurred in all villages throughout Azraq camp. Currently, over 2,600 students have registered for transportation services in the upcoming school year.

### IOM PRESENCE

**6** Countries  
**51** Locations  
**718** Staff  
 88 International  
 630 National

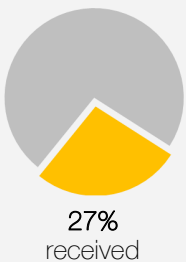
Number of Assisted Individuals (2017)



**17.3 million**  
 Targeted individuals  
**3,418,708**  
 Assisted individuals  
 2,917,966 inside Syria

### FUNDING Overview 2017

USD **233 million**  
 total requirements



USD **62.5 million**  
 funding received

### Key Sectors of Assistance in 2017

#### NFI Distributions

**642,550**  
 Total individuals assisted  
 5,623,102 since the beginning of the crisis

#### Health

**318,812**  
 Total individuals assisted  
 2,326,278 since the beginning of the crisis

#### Transportation Assistance

**30,179**  
 Total individuals assisted  
 778,467 since the beginning of the crisis

#### Shelter

**66,383**  
 Total individuals assisted  
 375,529 since the beginning of the crisis

#### Psychosocial Support

**9,598**  
 Total individuals assisted  
 306,286 since the beginning of the crisis

#### Livelihood

**41,367**  
 Total individuals assisted  
 154,775 since the beginning of the crisis

### CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.3 million IDPs • 13.5 million Persons in Need  
in Syria as of September 2017

**2,917,966** Assisted | Targeted 15,722,147



## IOM PRESENCE

**15** Locations  
13 Governorates of Syria  
2 Amman & Gaziantep

**201** Staff  
Inside Syria

2 International  
199 National

**98** Staff  
Cross Border

32 International  
66 National

**214,819**

Individuals received NFI distributions in **hard to reach** areas (January - September 2017)

**93%** of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (January - September 2017)



IOM Funding Requested ██████████ USD 117,794,530  
Funding Received ████ USD 37,763,741

Figures reported below are from activities in 2017

(↑) Indicates progress made in the reporting period

**NFI** **NFI DISTRIBUTION**  
**613,480 (40,993↑)** IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

**SHELTER SUPPORTS & REHABILITATIONS**  
**64,783** beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

**HEALTH ASSISTANCE**  
**39,268 (1,330↑)** IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

**MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)**  
**680** IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

**EARLY RECOVERY & LIVELIHOOD ASSISTANCE**  
**9,397 (169↑)** beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

**CAPACITY BUILDING**  
**85** beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

**TCN EVACUATED**  
**8 (6↑)** third country nationals have been repatriated.

**WATER, SANITATION AND HYGIENE (WASH) SERVICES**  
**2,183,002** beneficiaries. Activities include restoration of sustainable WASH services and provision of life-saving WASH assistance.

**LOGISTICAL SUPPORT**  
In September, **104 trucks** contracted in Jordan; **175.25kgs of goods** prepositioned in Gaziantep. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria, as well as prepositioning goods in IOM warehouses in Gaziantep.

**FAMILY ASSISTANCE PROGRAMME (FAP)**  
**147,315 (4,301↑)** beneficiaries. FAP services include information services and document completeness checks, integration classes, and assistance with family reunification visa applications.

**RESETTLEMENT SUPPORT**  
**40,806 (4,253↑)** refugees have been resettled.

**CAMP COORDINATION AND CAMP MANAGEMENT (CCCM)**  
**4,614 (4,576↑)** beneficiaries. Includes activities in collective centres and tented settlements such as provision, replacement and installation of tents for IDPs, rehabilitation of collective sites, vocational training for IDPs and host communities and capacity building of implementing partners.

## Health Assistance

During the reporting period, 948 patients in Aleppo with kidney failure, who cannot afford the medical services, were provided with renal dialysis kits for eight sessions.

Moreover, IOM carried out mobility aid distributions in Aleppo providing 33 disabled individuals with wheelchairs. Furthermore, 227 vulnerable people with hearing disabilities received hearing aid devices in addition to organizing speech therapy training for the caregivers to help the children who received the hearing devices improve their speaking and listening skills.



(Photo: © IOM Syria 2017)

## Camp Coordination and Camp Management

As per the CCCM Cluster Displacement monthly information, a total of 58,996 displacements (some may be secondary displacements) in northern Syria were tracked between 1 September and 4 October. The majority of arrivals are from Idleb governorate, with 30,403 individuals displaced from Hama (45 %), Idleb (35 %), Aleppo (9 %) as well as other governorates. The remaining arrivals that were tracked were mainly from Aleppo (14,391), Ar-Raqqa (7,516), Hama (3,473), Deir-ez-Zor (3,043) and Homs (170).

The Miznaz Reception Centre in Atareb received 2,446 IDPs (581 households) during the reporting period. Of this, 2,440 were arrivals from Oqeirbat, and six IDPs arrived from Deir-ez-Zor. To date, the centre provides multi-sectoral services such as food, health, nutrition, WASH and protection for incoming IDPs. Within the same month, 259 IDPs left the centre; the main areas of intended destination were the Al Mara, Idleb and Harim districts of Idleb governorate.

**TURKEY**

3.25 million refugees  
in Turkey as of 19 October 2017

**227,991** Assisted | Targeted 576,635



IOM Funding Requested ██████████ USD 59,845,000  
Funding Received ■■ USD 14,438,286

**IOM PRESENCE**

**10** Locations

**134** Staff

23 International  
111 National

**Promoting Social Cohesion between Refugees and Host Communities**

IOM continues to support Turkish Red Crescent (TRC) to extend its community centres' opening hours so that Syrians can access services offered during the weekday evenings and weekends. Community-building activities continue to be supported by IOM at these centres. The TRC Community Centres continued offering Turkish language courses to refugee students. The curriculum for these courses is similar to that offered by the Ministry of National Education. This would ensure that students can obtain a certification from Public Education Centres of each city. Overall, there has been steady increase number of attendees. In September, around 130 new students registered for classes in Izmir, Kilis, Konya and Mersin. As of 30 September, there were 501 students enrolled in the language courses at community centres in Mersin (153), Kilis (122), Konya (83), Bursa (63), Izmir (52), and Sanliurfa (28).



Photo: © IOM Turkey 2017

TRC's community centres also organised social activities such as picnics, boat trips and library visit for World Reading Day in Konya, Bursa and Kilis. A total of 1,061 refugee and host community members (640 females and 421 males) participated in these events.

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period  
\* revised/adjusted figures from last reporting period based on retroactive database consolidation

-  **NFI DISTRIBUTION**  
21,030 (569↑) urban refugees
-  **TRANSPORTATION SERVICES**  
2,594 (54↑) urban refugees
- SCHOOL TRANSPORTATION**  
18,930 (19↑) urban refugees
-  **FOOD ASSISTANCE**  
5,000 Syrian refugees
-  **CAPACITY BUILDING**  
302 beneficiaries
-  **HEALTH ASSISTANCE**  
54,200 (7,181↑)\* beneficiaries
-  **CASE MANAGEMENT**  
774 (69↑) cases
- SOCIAL SUPPORT SERVICES**  
2,577 (292↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
10,977 (689↑) beneficiaries
-  **EDUCATION**  
4,377 beneficiaries
-  **WASH**  
7,728 beneficiaries
-  **VOUCHER PROGRAMME**  
37,876 beneficiaries

**NFI Distribution**

IOM continued its activities in five districts of Sanliurfa. IOM Sanliurfa team received 84 referrals cases from other humanitarian partners and further 104 cases via hotlines, allowing the team to make 188 case-visits in the month of September. In the end, IOM Sanliurfa distributed NFIs (including mattresses, blankets, plastic sheets, carpets, kitchen sets, jerry cans, solar lamps, baby and adult diapers) and hygiene kits (containing shampoo, soap, toothbrush, toothpaste, and underwear for children) to 433 (72 households) new arrivals in Halliye, Eyyubiye, Karakopru, Akcakale, and Beracik districts in Sanliurfa. Concurrently in Hatay, IOM's field team provided 136 individuals (21 households) in Kirikhan with in-kind assistance including hygiene kits, NFIs items and winterization items.



(Photo: © IOM Turkey 2017)

**Through Their Eyes**

Twenty-nine-year-old Lina was living a happy life with her children and husband in Hama, Syria before the war forced her out of her home in 2012. Pregnant with her third child, Lina and her family moved from town to town in Syria searching for a hospital for her to give birth. The war and its effects were ever-present. With no other option, Lina delivered her child in a small room with no electricity. It was a difficult birth. Both Lina and the baby required further medical care.

In early 2013, Lina and her family trudged through snow to reach Hatay, Turkey where both she and the new-born baby received the needed medical care. Her Turkish neighbours welcomed Lina's family and helped to provide milk to feed the baby. As Lina and her family worked to establish a new life, she was still haunted by her experiences in Syria. Despite the help from her neighbours, Lina felt isolated in an unknown land. "Every day I would wake up feeling restless, nervous. I was quick to anger. My baby daughter used to cry all the time and I did not understand why," said Lina. "At the time, I did not realize that my emotions affected my daughter so much."

During the reporting period, Lina attended a psychosocial support session run by IOM's Mobile Outreach Team in Hatay. Run by a social worker, these psychosocial support sessions create a safe space for refugees to talk freely. In these group sessions, social workers establish trust with participants by listening to their day-to-day problems and provide counselling on access to services. The social workers use art, psychodrama and drama therapy tools to help participants identify underlying stress factors and to work on possible solutions.

● **LEBANON**

1 million refugees  
in Lebanon as of 30 June 2017

**47,897** Assisted | Targeted 271,428



IOM Funding Requested ██████████ USD 36,045,600  
Funding Received USD 2,042,748

**IOM PRESENCE**

4 Locations

147 Staff

12 International  
135 National

Figures reported below are from activities in 2017  
(↑ indicates progress made in the reporting period)

**HEALTH ASSISTANCE**  
14,235 (714↑) beneficiaries  
**PSYCHOSOCIAL SUPPORT**  
8,571 (510↑) beneficiaries

**TCNs EVACUATED**  
7 (6↑) individual

**PROTECTION**  
Transit Assistance  
510 (56↑) beneficiaries

**NFI DISTRIBUTION**  
904 beneficiaries

**Health Assistance 2017**

Medical Health  
**SUPPORT**



15,228  
Individuals

Tuberculosis  
**SCREENING**



11,513  
Individuals

**Mental Health and Psychosocial Support (MHPSS)**

In September, IOM's psychosocial team in the South delivered a set of psychosocial activities to over 500 children. The performed activities were related to art activities, games, and dancing sessions. Part of the art activities were free drawing sessions, and free art works by using paper and cartoon material, and different colouring tools. In addition, during several visits to the shelters, IOM's psychosocial team conducted sessions for the children beneficiaries introducing them to the coming autumn season and its specifications (starting time, time interval, and nature), as well as stories about the three other



(Photos: © IOM Lebanon, 2017)

● **IRAQ**

244,235 refugees  
in Iraq as of 31 August 2017

**22,860** Assisted | Targeted 33,308



IOM Funding Requested	■■■■■■■■■■	USD	8,923,186
Funding Received	■	USD	800,000



**IOM PRESENCE**

**16** Locations

**92** Staff

9 International  
83 National

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period

-  **SCHOOL TRANSPORTATION**  
300 beneficiaries
-  **HEALTH ASSISTANCE**  
536 (71↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
574 beneficiaries
-  **COMMON SERVICES**  
20,306 (2,575↑) services (e.g. CTA) offered
-  **RESETTLEMENT SUPPORT**  
1,114 (118↑) refugees

**Common Services (Technology Access Centres (CTA) activities)**

Refugees in camps continue to have access to internet and technological resources through IOM's CTA centres in Dohuk (Domiz camp) and Erbil (Darashakran, Kawergosik, Qushtapa and Basirma camps). Each CTA centre consists of two caravans (one for males and another for females). During the reporting period, a total of 2,575 beneficiaries (1,229 females and 1,346 males) benefited from CTA services in Erbil (2,426) and Dohuk (149).

**Employability Training in Erbil Governorate**

During the reporting period, 12 beneficiaries (2 women and 10 men) in Erbil completed vocational training in auto-mechanics. This course was provided by IOM in coordination with the Swedish Academy for Training (SAT). The successful trainees were awarded certificates endorsed by SAT, as well as start-up tools and packages that will help them seek employment or establish their own business. On 17 September, IOM organized a graduation ceremony at the SAT centre for Syrian refugees, displaced Iraqis and members of the host community who completed auto-mechanic, English language or catering courses conducted in the previous months.



Photo: © IOM Iraq 2017

**Resettlement Support**

IOM Iraq continues to provide resettlement assistance to Syrian refugees. Assistance includes liaising with the immigration departments of resettlement countries, coordinating for visa and travel document issuance, travel arrangement, medical screening prior departure, follow up with transit and with receiving missions to confirm safe arrival and cultural orientation. During the reporting period, 118 Syrians (59 females, 59 males) of which 89 are adults, 18 children, and 11 infants received resettlement assistance.

**Through Their Eyes**

"I am a housewife because I could not finish my studies after I had my two children, and this is why I loved joining this English course. It helped me to improve my knowledge and now I can help my children and teach them. I don't think I should just be sitting at home and doing nothing, it is important to continue learning and improving. I benefitted a lot from this course and it made a huge difference in my life, I feel I am on another level now, and it is so much easier to teach my children and help them with homework." said Manal, a Syrian refugee in Erbil.

Manal and 88 other displaced Iraqis, Syrian refugees, and members of the host community in Erbil successfully finished two to three-month IOM-sponsored training courses in one of these categories: English, cooking, or Mechanics.



Photo: © IOM Iraq 2017

**JORDAN**

654,582 refugees

in Jordan as of 18 September 2017

**190,763** Assisted | Targeted 705,317



IOM Funding Requested	■■■■■■■■■■	USD 9,565,000
Funding Received	■■■■■■■■	USD 7,419,476

**IOM PRESENCE**

**5** Locations

**41** Staff

9 International  
32 National

Figures reported below are from activities in 2017

(↑) Indicates progress made in the reporting period

\* revised/adjusted figures from last reporting period based on retroactive database consolidation

- TRANSPORTATION SERVICES**  
786 (46↑)\* beneficiaries
- HEALTH ASSISTANCE**  
189,247 (21,683↑) beneficiaries
- CAPACITY BUILDING**  
276 (35↑)\* beneficiaries
- FAMILY REUNIFICATION**  
454 (66↑) beneficiaries

**School Transportation in Azraq Camp**

In Jordan, the new school year began in September, presenting an important opportunity for Syrian refugee students to pursue their education, building a foundation for their future. This project supports access to education within the camp through providing

students with safe transportation to their schools. Throughout September, registration for the school transportation programme occurred in all villages throughout Azraq camp. Currently, 2,666 students have registered for transportation services in the upcoming school year. Students were issued new ID badges which have been updated to include more details than the previous school year's badge and will now be issued on a yearly basis.

Not only does the start of a new school year present a chance for students to continue their education, it also is an opportunity for Syrian refugees living in Azraq camp to participate in a Cash-for-Work (CfW) programme. This CfW programme engages Syrian volunteers who will ensure that students are transported between their homes and schools safely. In September, 78 Syrian volunteer escorts benefitted from this CfW opportunity.



(Photo: © IOM Jordan 2017)

**Counter-Trafficking Capacity Building Programme**

IOM continued to provide trainings to partners through a capacity building programme on counter-trafficking (CT). Participants in these trainings included frontline staff working with vulnerable refugees and potential victims of human trafficking from agencies such as Caritas and UNHCR. During September, IOM trained 35 participants (23 females and 12 males) on human trafficking through two trainings in Amman. Subjects in the trainings included: international and national legal framework on trafficking in persons (TIP); elements of TIP; types of exploitation; indicators of TIP; causes of trafficking; the difference between smuggling and trafficking; and the National Referral Mechanism. The Jordanian Counter-Trafficking Unit provided training on the national legal framework for trainings delivered in Arabic.



(Photo: © IOM Jordan 2017)

**Through Their Eyes**

Ahmad Habashneh is an eligibility associate in UNHCR, where he works with the Syrian team on interviewing mainly Syrian refugees. During his work, he encounters all types of different cases whether they entered Jordan in a regular or irregular way, and whether they have protection needs or not. Ahmad was one of the staff selected to attend the CT training provided by IOM to frontline protection staff.

"Part of my job as an eligibility associate is to study the applicants file and conduct the refugee status determination (RSD) interview where we determine whether the refugee can be granted international protection or not," Ahmad said. He also explained how the training would help him in his duties, "We also need to look into an inclusion assessment, as well as an exclusion assessment which determines if the applicant committed a crime. Trafficking is one of the crimes that can lead to an exclusion case and it needs to be assessed, so we have to identify the acts and look at the individual's level of responsibility. At the end that is my job."

When he was asked if the knowledge he gained on CT can be used in everyday life, he said: "Of course, trafficking happens everywhere and who can be a trafficker? Anyone can be a trafficker. Who can be a victim? Anyone can be."

IOM Regional Response to the Syria Crisis is funded and supported by:

