

Ibrahim, 40, from Aleppo, owned a small restaurant in Syria before the war broke out. His restaurant business provided him a sufficient income to support his wife and three children. He always dreamt of owning a big restaurant where he could serve a variety of meals. As he was beginning to expand his business, the war broke out and he lost everything.

One night, a missile hit his restaurant destroying his only source of income within minutes. The situation became dangerous for him and his family so he had no choice but to seek refuge in Gaziantep, Turkey in 2014.

He was unemployed for 4 months and he had to borrow money to cover his family's basic needs. Ibrahim suffered a herniated disk injury whilst fleeing from Syria and this medical condition prevented him from doing work that required a lot of physical energy. Everything seemed hopeless to him.

After getting encouragement from his family, he decided to borrow a large sum of money to open a small restaurant in Gaziantep. The restaurant soon became popular within his community and he started to become more financially independent. As his business grew, he faced more challenges which required him to have more financial resources. He didn't have a fridge and couldn't afford buying the equipment he needed for his restaurant to meet the demand of his customers.

In 2018, IOM approached Ibrahim and informed him about the Quick Impact Grants Project under the Livelihoods Programme, which targeted refugees and migrants to give them the tools they needed to open their own businesses. Through the Livelihoods Programme, IOM managed to provide him with a fridge, tables and tools for him to expand and sustain his business. "The project helped me a lot in my business and eased some of the stress and the frustration I used to feel," explained Ibrahim.

The success of his restaurant attracted one of his relatives to invest in the further expansion of the restaurant, making it one of the biggest restaurants in the community. "It was a dream coming true," said Ibrahim. "I always wanted to run a big restaurant and I finally have the chance to do that. I started from scratch with something small and now I am living my dream."



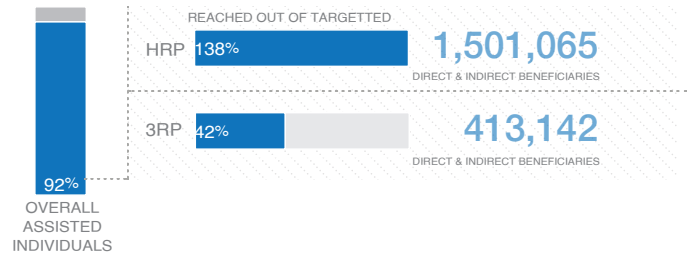
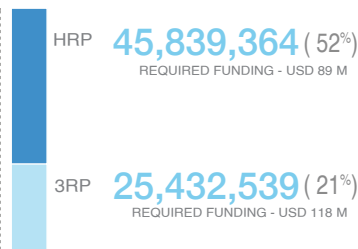
Ibrahim, in his new restaurant getting ready for the lunch service © IOM 2019 (Photo: IOM Turkey)

## USD 71 M

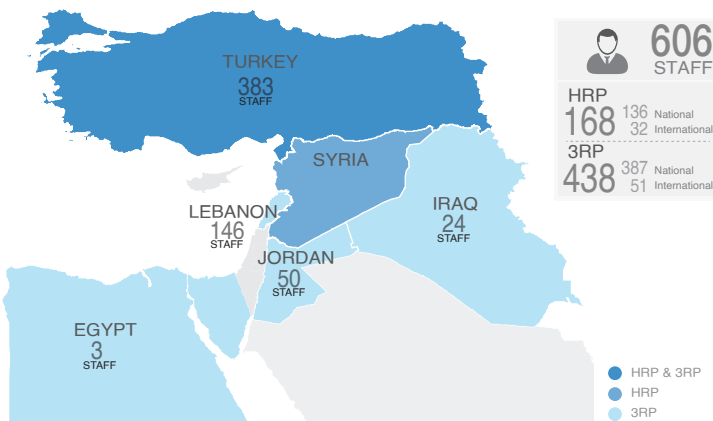
Funding received of USD 207 M required

## 1,914,207

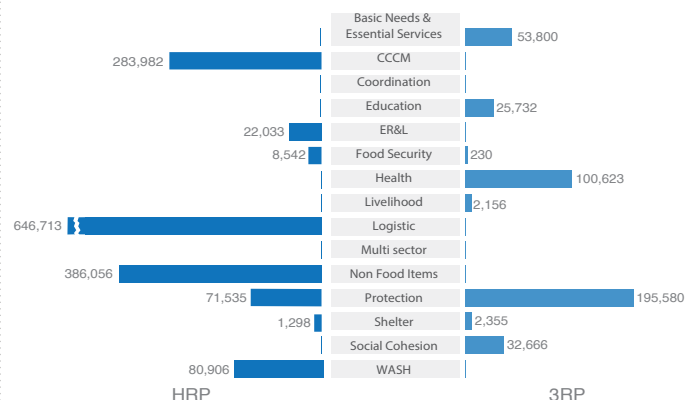
Assisted individuals of 2.1 M targeted



### IOM PRESENCE



### NUMBER OF BENEFICIARIES & KEY SECTORS OF ASSISTANCE



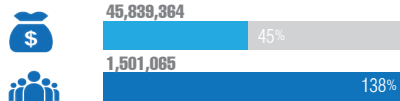
# IOM WHOLE OF SYRIA RESPONSE (HRP) - AT A GLANCE

## HRP - RESPONSE



**Non-Food Items (NFIs):** In the period October to December 2019, IOM transshipped a total of 347 trucks of Shelter and Non-Food Items assistance to Syria through the UN hubs. This included regular emergency NFI assistance, family tents, and winterization assistance (including clothing kits, heaters etc.). IOM also supported 8,500 individuals with voucher-based assistance to purchase winter clothes directly.

**Camp Coordination and Camp Management (CCCM):** As part of winterization activities, IOM and its partners replaced and insulated tents to improve the living conditions of over 50,000 individuals. As part of flood mitigation and response activities, IOM continued



its basic infrastructure upgrades in 30 IDP sites. Under general WASH response, IOM supported over 17,000 beneficiaries this quarter with water trucking, construction of latrines, and solid waste management. The IOM-supported Reception Centres and Planned Camp received almost 3,000 new arrivals - mostly from Southern Idleb - between October and December, and supported over 14,000 individuals with multi-sectoral services and assistance. Site management support (SMS) remains a key CCCM activity to improve conditions in informal settlements, as well as build CCCM capacity, including Sphere standards and community engagement and participation.

**Protection:** Integrated protection activi-

ties continued throughout northern Syria, including psychological first aid, psychosocial support and referrals as part of the Ma'arrat An Nu'man emergency response. Mobile teams provide protection monitoring services, GBV and child protection case management, and legal support to IDPs and affected communities.

**Food Security:** As part of its food security project, IOM distributed food baskets to over 3,000 households in December, benefiting over 17,000 individuals.

**PSEA:** IOM continues to coordinate the WoS inter-agency PSEA program, supporting Network hubs with a membership of more than 88 organizations. During the reporting period, two investigations trainings were conducted with 50 humanitarian workers to enhance the investigatory capacity within the response. The program also rolled out a new PSEA Survey, translated into Arabic, to help assess the status of PSEA implementation and identify capacity building needs amongst member organizations. At the strategic level, a comprehensive strategic plan was developed with a range of activities designed to enhance accountability, sustainability, mainstreaming and capacity building within the response.

**Capacity Building:** In partnership with OCHA, IOM conducted a Training of Trainers with 26 experienced humanitarian workers on quality and accountability in October 2019, and a shelter training for 80 technical staff working on rehabilitation and repair in north-west Syria.



Now Maya is one of the top students in her class and has dreams of becoming an artist in the future. © IOM 2019

## OVERVIEW

### BENEFICIARIES REACHED



### REACH BY SECTOR (DIRECT BENEFICIARIES)



### GEOGRAPHICAL REACH



### Through Their Eyes

*Maya, a seven-year-old Syrian, was born in the time of conflict and never had a normal childhood. Her father passed away in 2014 during the conflict in Homs, her hometown. The threats of the war around Homs forced her to leave her city and live separately from her mother. She is currently with her grandparents in Al-Bab after her documents were lost during her displacement.*

*In spite of their poor conditions, her grandmother was persistent to provide her grandchild the life she deserved. "I just want her to live a normal life. I do not want her to feel different from the other children", she says.*

*They went together to a school to have proper education but Maya could not register there because she did not have her ID documents. Her grandfather Mokhtar asked for a lawyer's help to get the documents, but they could not afford the lawyer's fee. Still, the grandparents did not give up.*

*The family heard about the legal team under IOM's protection programme which provides legal help, awareness and counselling for internally displaced people. After Mokhtar requested assistance, IOM's programme started following up with Maya's case by informing her caregivers which steps to take to obtain the documents proving her father's death and her separation from her mother. Upon issuance of these documents, Maya's grandparents were able to register as her legal guardians and get her ID documents.*

*Also, the legal team connected the family with IOM's child protection team to register her at a school and provide her with books, notebooks and other school necessities.*

### SECTOR ICONS



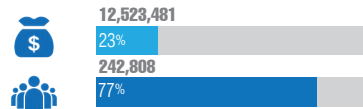
### ABBREVIATIONS USED

- CCCM - Camp Coordination and Camp Management
- ER&L - Early Recovery and Livelihoods
- GBV - Gender-based Violence
- HNO - Humanitarian Needs Overview
- HRP - Humanitarian Response Plan
- IDP - Internally Displaced Persons
- MHPSS - Mental Health and Psychosocial Support
- SNFI - Shelter and Non-Food Items
- PSEA - Protection from Sexual Exploitation and Abuse
- WASH - Water, Sanitation and Hygiene
- 3RP - Regional Refugee Response Plan



# IOM SYRIA REGIONAL RESPONSE (3RP) - AT A GLANCE

## TURKEY



IOM Turkey continued providing multi-sectoral assistance to Syrian refugees, migrants and the host community across the country. This included the provision of basic needs, protection, education, shelter, livelihood, community stabilization, and migrant services centers.

### Basic Needs and Cash Assistance:

As part of basic needs, for the 2019-20 Winterization Response, IOM assisted 3,797 Syrian and Turkish households in Gaziantep and Hatay with cash vouchers to purchase winter clothing as well as stoves, heaters and other non-food items.

**Protection:** The implementation of protection activities continued by offering various protection services such as Emergency Case Management to 773 beneficiaries, psychosocial support to 6,996 people, as well as counter-trafficking and legal support to humanitarian partners in Gaziantep, Hatay, Izmir and Sanliurfa.

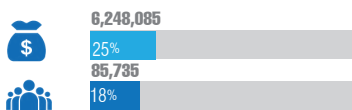
**School Transportation:** IOM supported the monthly transportation of over 4,400 vulnerable students to 120 schools in seven provinces.

**Livelihoods:** Between Oct-Dec 2019, IOM successfully placed 40 Syrians into jobs. Since July 2019, a total of 149 people benefitted from IOM's job placement scheme. Additionally, livelihood trainings

and Turkish courses were provided.

**Community Centers:** IOM continues supporting municipalities through the Migrant Services Centers in Adana, Ankara, Gaziantep and Sanliurfa. The centers provide various activities, services and trainings including language courses, legal sessions, education and recreational activities to migrants, refugees and host communities. The centers also contribute to enhanced social cohesion between migrants and the Turkish host community.

## JORDAN

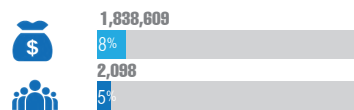


**Multipurpose Cash Assistance:** During the final quarter of 2019, IOM Jordan expanded its basic needs support for refugees in Jordan to reach more than 1,000 new households. With funding from the United States Department of State's Bureau of Population, Refugee and Migration (PRM), IOM provides beneficiaries with multipurpose cash grants each month for six months to help cover basic household needs. Beneficiaries are among the poorest and most vulnerable families living outside camps, who are unable to work or have no regular source of income. They include Syrian, Iraqi and Yemeni refugees. In addition, IOM assisted 1,416 refugee households with one-time cash assistance for winter during November and December 2019, with funding support from PRM and the Government of Kuwait. Beneficiaries of

IOM's cash assistance are identified in coordination with UNHCR, the Basic Needs Working Group and the Winterization Task Force based on the Vulnerability Assessment Framework (VAF) for Jordan.

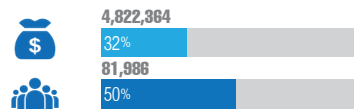
**Transportation:** In total, just over 460 Syrian refugees received transportation assistance from IOM, including 37 supported with family reunification between refugee camps, 208 supported with transportation to Jaber border, and 219 supported to meet other transportation needs.

## IRAQ



**Health support:** IOM emergency health team is providing Syrian refugees in camps and surrounding areas with awareness sessions on many health topics. In the last quarter of 2019, IOM reached 162 beneficiaries (75 males, 87 females) in Ninewa (Akre and surrounding Syrian refugee schools) and Dahuk (Domiz camp and surrounding areas). Following the military operations conducted by Turkey in North East Syria, IOM assisted refugee by providing health consultations, MHPSS screenings and transportation from the border points to the camps identified by the authorities of the Kurdistan Region of Iraq. In the livelihoods sector, communities have now been identified with stakeholders and consultation workshops will be held to focus on the livelihood priorities of the refugee population.

## LEBANON

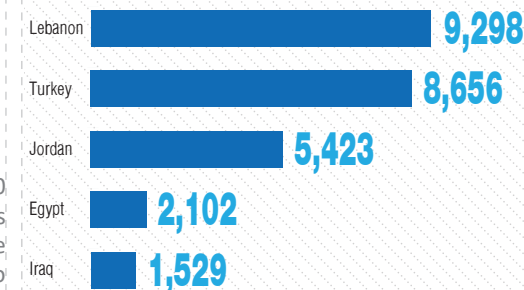


**Multipurpose Cash:** This quarter, 500 vulnerable Syrian refugee families continued to receive multi-purpose cash (MPC) assistance to respond to urgent household needs. The monthly assistance will continue for 10 months (until April 2020).

**Health support:** IOM Lebanon, in close collaboration with NTP and in consultation with technical partners, continued conducting TB awareness sessions for 3,926 beneficiaries in primary health-care centers, informal settlements and collective shelters in the North, South, Mount Lebanon and Bekaa regions.

**Protection:** In the final quarter of 2019, IOM provided psychosocial support services to 1,584 Syrian refugees and members of the Lebanese hosting communities. The activities were implemented through the two Counselling and Recreational Centers supported by IOM (Dari Centre in Baalbek (Beqaa) and Al Multaqa Centre in Bissariyeh (South)), as well as in several informal tented settlements (ITs) and through Safadi Foundation's "Women's Academy" in Tripoli. A third PSS center, the "Al Marsat Center", is due to open soon.

## SYRIAN REFUGEES RESETTLED BY MISSION (DEPARTURE) IN 2019



Distribution of winter cash assistance funded by Government of Kuwait © IOM Jordan 2019