provides assistance to affected populations inside Syria as well as Syrian refugees, Iraqi and Lebanese returnees and vulnerable host communities in the neighbouring countries of Iraq, Jordan, Lebanon, Turkey, and Egypt

# **IOM REGIONAL RESPONSE TO** THE SYRIA CRISIS • 2017



# **Highlights**

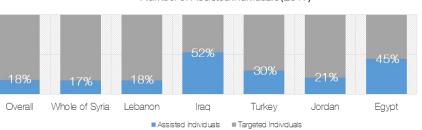
Syrian refugees participating in a catering training course at the Swedish Academy for Training Centre in Erbil. (Photo: © IOM Iraq 2017)

- Syria: During the reporting period, IOM teams provided over 43,000 beneficiaries in Al-Hassakeh, Homs, Rural Damascus, and Tartous with non-food items. In addition, nearly 300 individuals were provided with shelter units in Idleb.
- Turkey: In July, IOM began a partnership with the Turkish Red Crescent to expand the opening hours of six Turkish Red Crescent community centres providing Syrian refugees with Turkish language courses during the weekday evenings and weekends.
- Lebanon: IOM continues to contribute to the reduction of tuberculosis (TB) transmission, morbidity and mortality among Syrian refugees and local host communities. Since January 2017, IOM has screened over 7.400 individuals for TB and identified seven active cases.
- Iraq: IOM in coordination with the Swedish Academy for Training is offering online English language courses and vocational training opportunities for refugees in Basirma, Darashakran, Kawergosik, and Qushtapa camps in Erbil governorate.
- Jordan: During the reporting period, IOM held a training in Amman on Humanitarian Border Management and Countertrafficking for Jordanian Authorities. A total of 23 officials participated in the training. Further, IOM conducted a technical Rapid Needs Assessment on 5 July at Al-Karamah-Turaibil Border Crossing Point (BCP).

#### **IOM PRESENCE**

- 6 Countries
- Locations
- 709 Staff
- 625 National

# Number of Assisted Individuals (2017)



17.3 million Targeted individuals

3,112,369 Assisted individuals

2,721,617 inside Syria

### **FUNDING Overview 2017**

USD 233 million

total requirements



received

USD 15 million funding received

#### **Key Sectors of Assistance in 2017**

NFI Distributions

533,357

Total individuals assisted 5,513,909 since the beginning of the crisis

2,214,529 since the beginning of the crisis

202,063

Health

Transportation Assistance

26,370

Total individuals assisted 774,658 since the beginning of the crisis

Shelter

64,783

Total individuals assisted 373,929 since the beginning of the crisis Psychosocial Support

Total individuals assisted

7,706

304,394 since the beginning of the crisis

Total individuals assisted

Livelihood

34,420

Total individuals assisted 147,828 since the beginning of the crisis

#### **CONTACTS**

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# WHOLE OF SYRIA OPERATIONS

Whole of Svria operations includes all activities coordinated from inside Syria and cross border activities

USD

6.3 million IDPs • 13.5 Persons in Need

**2,721,617** Assisted | Targeted 15,722,147

# 

USD.

### **IOM PRESENCE**

**15** Locations

in Syria as of July 2017

13 Governorates of Syria 2 Amman & Gaziantep

Inside Syria

**202** Staff

Cross Border

**Shelter Support and Rehabilitation** 

**Non-Food Item Distributions** 

Hassakeh and Rural Damascus.

92 Staff

183,663

Individuals received NFI distributions in hard to reach areas (January - July 2017)

During the reporting period, under the house repair project in Homs old city, IOM

finalized the rehabilitation of 11 houses and handed them over to the 48 returnees.

The repair works included provision and installing doors and windows, plastering, sanitation works, electrical appliances, and provision and installation of LED lights.

Under IOM's Shelter Rehabilitation and Livelihood Project, 42 households (296

individuals; 55% females) were provided with shelter units in Al Ma'ra, Idleb govenorate. An estimated 67 households have left the shelter units in Kafr Nobol

sub-district, in an attempt to return to their homes following the agreement reached

in Astana in May 2017 on the set up of de-escalation zones in Syria. The shelter

Between 1 and 31 July, IOM distributed 17,656 NFIs (including baby diapers,

hygiene kits, blankets, solar lamps, and plastic mats) reaching 43,398 individuals in

Al-Hassakeh, Homs, Tartous, and Rural Damascus. Of the 43,398 individuals, 40,483 were reached with NFI activities in hard-to-reach areas in Homs, Al-

units left behind have been reused for other newly arrived IDPs.

of NFIs distribution were directly monitored by IOM Staff by no. of beneficiaries (January - July 2017)

Figures reported below are from activities in 2017

(1) indicates progress made in the reporting period



IOM Funding Requested

Funding Received

#### NFI DISTRIBUTION

505,574 (43,398↑)\* IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.



#### SHELTER SUPPORTS & REHABILITATIONS

64,783 (344↑)\* beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.



#### HEALTH ASSISTANCE

7,937 (145↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static



# MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)

680 IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.



#### EARLY RECOVERY & LIVELIHOOD ASSISTANCE

9,228\* beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.



#### CAPACITY BUILDING

85 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.



### TCN EVACUATED

2 third country nationals have been repatriated.



#### WATER, SANITATION AND HYGIENE (WASH) SERVICES

2,132,002 beneficiaries. Activities include restoration of sustainable WASH services and provision of life-saving WASH assistance.



### LOGISTICAL SUPPORT

In July, 115 trucks contracted in Jordan. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria, as well as prepositioning goods in IOM warehouses in Gazianten.



#### FAMILY ASSISTANCE PROGRAMME (FAP)

133,196 (8,807↑) beneficiaries. FAP services include information services and document completeness checks, integration classes, and assistance with family reunification visa applications.



#### RESETTLEMENT SUPPORT

32,868 (3,980↑) refugees have been resettled.





# TURKEY

3.1 million refugees in Turkey as of 27 July 2017 **173,475** Assisted | Targeted 576,635

IOM Funding Requested

Funding Received

USD 59,845,000

USD 7,381,176

#### **IOM PRESENCE**

**18** Locations

**131** Staff

22 Internationa

22 Intorna

disseminate information, raise awareness and provide psychosocial support (PSS) to Syrian refugees in rural areas where access to essential

The mobile outreach teams based in Hatay and Sanliurfa continue to

services and information is limited. The teams also conduct social cohesion activities between the host and refugee communities.

This month, the teams held PSS group sessions in Bozova, Sanliurfa and Belen, Hatay province. Seventy six

individuals participated in these sessions and three individuals were provided with additional referral and counselling services. The content of the sessions and tools were tailored in accordance with the concerns of the participants. By using theatre, art and drama therapy tools, the sessions enable the participants to focus on themselves and their wellbeing.

**Psychosocial Support Programme** 

During the three weeks, several other Syrian women approached the team asking to join the sessions. As a social activity, a picnic was held at the end of the month for each PSS group where family members were also invited.



Figures reported below are from activities in 2017

( ) indicates progress made in the reporting period
\*revised/district figures from last reporting period based on retroactive



NFI DISTRIBUTION
19,743 (240↑)\* urban refugees



TRANSPORTATION SERVICES 2,137 urban refugees

SCHOOL TRANSPORTATION 18,926 urban refugees



FOOD ASSISTANCE 5,000 Syrian refugees



CAPACITY BUILDING 302 beneficiaries



HEALTH ASSISTANCE 17,848 (2,6921) beneficiaries



SOCIAL SUPPORT SERVICES 2,024 (262↑)\* beneficiaries



LVELIHOOD ASSISTANCE 9,148 (2671) beneficiaries



EDUCATION 4,377 beneficiaries



WASH 6,030 beneficiaries



VOUCHER PROGRAMME 37,876 beneficiaries

#### **Turkish Language Courses**

On 20 July, IOM began a project in partnership with the Turkish Red Crescent (TRC) for the project Community Centre - Evening and Weekend Language Courses'. The aim of the project is expand the opening hours of TRC community centres in Bursa, Izmir, Kilis, Konya, Mersin and Sanliurfa so that Syrians can access Turkish language courses during weekday evenings and weekends. In July, 276 Syrian refugees attended the language classes.

Curriculums of the courses are in line with the Ministry of National Education to ensure consistency and recognition with the certificates which will be provided by each centre upon successful completion of the course.

#### **Through Their Eyes**

In the top floor apartment of a block squeezed in between the Ankara streets, three ambitious young people are working hard to make their dream come true. They are Joon, a start-up company with a lot of potential.

For seven months, Duygu, Azra and Yashar have been developing their business plan to assist talented, but struggling artisans bring their handicrafts to the commercial market. They have an innovative approach using laser design, 3D printing and other technologies to modernize traditional handicrafts.

"NGOs and small business have been known to work with artisans. But typically, those partnerships may not be sustainable if they are mass produced. That is where we wanted to be different. We take the traditional and fuse it with modern technology for a new way to look art," says Azra.



With the assistance of IOM's Livelihoods project, Joon was part of a ten-week training programme run by Innocampus in Gaziantep to provide entrepreneurship training to innovative start-ups. IOM mentors provided technical expertise and legal advice to the budding entrepreneurs. IOM also provided a start-up grant at the end of the training for the most successful teams and business ideas, of which Joon was one.

"We want to help the disadvantaged and let them bring their passion to the market. That is our passion," says Duygu.



## LEBANON

1 million refugees in Lebanon as of 30 June 2017 **41,570** Assisted | Targeted 271,428

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

IOM Funding Requested

Funding Received

USD

SD 36,045,600

# **IOM PRESENCE**

4 Locations

**147** Staff

12 International

# **A**

TCNs EVACUATED

1 individual

Figures reported below are from activities in 2017 ( $\uparrow$ ) indicates progress made in the reporting period

HEALTH ASSISTANCE 13,521 (2,635↑) beneficiaries

PSYCHOSOCIAL SUPPORT

6,679 (1,097↑) beneficiaries



PROTECTION
Transit Assistance
432 (62↑) beneficiaries



NFI DISTRIBUTION 904 beneficiaries

#### **Health Assistance**

In Lebanon, IOM is the principal recipient of a project funded by the Global Fund to Fight AIDS, Malaria and Tuberculosis (TB) that contributes to the reduction of TB transmission, morbidity and mortality among Syrian refugees and local host communities. Interventions include supporting TB diagnostics and treatment services, coordination of the TB response, enhancing service delivery and human resources, and raising awareness of TB among target populations. The interventions are based on needs assessments and were developed in close consultation with UNHCR, WHO and the National Tuberculosis Programme (NTP) under the Ministry of Public Health (MOPH) of Lebanon.

Since the beginning of 2017, 7,488 beneficiaries have been screened by IOM with seven cases of active TB identified.

#### Mental Health and Psychosocial Support (MHPSS)

In July, a total of 1,097 individuals participated in psychosocial activities implemented by Dari Centre staff and the IOM outreach team. In addition, 675 children participated in recreational, artistic mediation, and athletic activities that were conducted in the South and the Bekaa.











# IRAQ

# 244,605 refugees

in Iraq as of 31 July 2017

17,483 Assisted | Targeted 33,308

\*

IOM Funding Requested

■■■■■■■■

USD 8,923,186

Funding Received

USD 800,000

**16** Locations

Location is

92 Staff

9 International 83 National

IOM PRESENCE Figures reported below are from activities in 2017

(1) indicates progress made in the reporting period SCHOOL TRANSPORTATION

300 beneficiaries

HEALTH ASSISTANCE

404 (66↑) beneficiaries

LIVELIHOOD ASSISTANCE
458 (84↑) beneficiaries

COMMON SERVICES
15,137 (1,666↑) services (e.g. CTA) offered

#### **Common Services (Technology Access Centres activities)**

IOM continues to provide refugees access to internet and technology resources in the camps through its five Community Technology Access (CTA) centres in Dohuk (Domiz camp), and Erbil (Basirma, Darashakran, Kawergosik, and Qushtapa camps). Each CTA centre consists of two caravans (one for males and another for females). During the reporting period, 279 beneficiaries (215 females and 64 males) benefited from CTA services in Dohuk, and 1,387 beneficiaries (749 females and 638 males) in Erbil.

#### **Employability Training in Erbil Governorate**

IOM in coordination with the Swedish Academy for Training (SAT) is providing more opportunities for Syrian refugees in camp settings through offering vocational training (VT), as well as language courses. In July, 16 female beneficiaries completed a ten-week training on catering, while 12 individuals (2 women and 10 men) attended Auto-mechanics training. Moreover, during the reporting period, 56 beneficiaries (33 women and 23 men) enrolled in online English courses offered at SAT centre in Erbil and in CTA centres in Basirma, Darashakran, Kawargosik, and Qushtapa camps.

All successful trainees who complete these trainings will be awarded certificates endorsed by SAT. Moreover, VT trainees will receive start-up tools and packages that will help them to seek employment or establish their own business.





#### **Social Cohesion and Innovation**

From 21 to 22 July, as part of its Social Cohesion and Innovation project in Iraq, IOM sponsored the first Social Innovation Hackathon in Erbil. More than 50 local developers, designers, social entrepreneurs, humanitarians and community residents participated in the event to develop creative technology solutions that address the specific challenges facing refugees and internally displaced persons (IDPs) in the Kurdistan Region of Iraq. These include barriers to education, difficulty accessing the job market, and social cohesion between displaced Iraqis and host community members.



# **JORDAN**

## 660,582 refugees

Funding Received

in Jordan as of 06 August 2017

**149,993** Assisted | Targeted 705,317

USD 9,565,000 IOM Funding Requested

> **USD** 1,412,650

### **IOM PRESENCE**

5 Locations

40 Staff

8 International

Figures reported below are from activities in 2017 (1) indicates progress made in the reporting period









# Rapid Needs Assessment (RNA) of Al-Karamah-Turaibil Border

A technical RNA was conducted on 5 July at Al-Karamah-Turaibil Border Crossing Point (BCP), which is the only border crossing between Jordan and Iraq. The RNA was undertaken with a team from IOM and a representative from

the EU delegation as a result of interest displayed by both the Jordanian and Iraqi Authorities in opening this BCP in order to resume commercial traffic and the passage of private vehicles and passengers to cross between Jordan and Iraq. The Jordanian Authorities have approached IOM in a request to assist in upgrading the BCP, with the ultimate goal of reopening it.

#### **Humanitarian Border Management and Counter-trafficking Training**

From 2 to 4 July, IOM held a training in Amman on Humanitarian Border Management (HBM) and Counter-trafficking (CT) for Jordanian Authorities. A total of 23 officials including two women participated in the training. Participants in this training included mid-ranking officers who were able to actively engage in the material and discussions. The purpose of the training was to increase the knowledge of Jordanian Authorities on border management, specifically HBM and CT. Topics covered during the training included: the Universal Declaration of Human Rights; human rights international legal framework; conventions related to the status and protection of refugees; the role of the UN and IOM in times of emergencies; and the concept of human trafficking and risks related to the crime.



#### **Through Their Eyes**



Abdallah and his son Hassan are from Rif Damascus. Abdallah has five children, four of them are of school age. They came to Azraq Camp a year ago, when the family decided to move from Za'atari Camp. Hassan is attending school for the first time and thanks to the summer classes in Azraq Camp, he will be able to catch up with his friends who already started school in winter. He is very excited to get his school transportation badge which will allow him to take the bus this summer with his friends and siblings.

Abdallah, Hassan's father, came with him to school in Village 6 to complete the registration with the IOM team. "The school buses are really useful, especially for the girls. I feel more comfortable now that my two daughters come to school by bus from our shelter in Village 3", he told us.

For different reasons, Syrian children in Azraq Camp are often behind in school according to the Jordanian program. Some children came late to the camp and could not be enrolled in school, other children lost years of schooling when they were in Syria. Summer school is a good opportunity for them to catch up with their education. IOM and UNICEF's school buses are even more important in these summer months because of the high temperatures in Azraq area.



















































