

Lujain, a Syrian girl from Aleppo, was forced to come to Turkey five years ago with her parents and six older sisters. "I started learning here three years ago. At first, I was so scared but after a very short time I got to know my Turkish friend, Ebru. I love her so much because we share the same hobbies. We both love volleyball and we play together every day", Lujain smiles. "We also study and try to help each other, especially in languages. We always go to the library in Ensar to read books together."

Ebru - from Gaziantep - responds enthusiastically, "I have so many Syrian friends and I love them all, but Lujain is the best. She is so smart and always comes to help me with my Arabic homework even if I do not ask for that. She would do anything for me because we are good friends!"

When asked if they had any difficulties in communicating with each other, Ebru responds, "At first, we used to communicate with each other using sign language, but then we helped each other to communicate better. Now, Lujain speaks Turkish very well."

Asked what they would do if she had to go back to Syria, "I always think about it," Lujain said. "When I was in Aleppo, I had a lot of lovely friends, but we had to separate when the war started. But I will always stay in touch with Ebru because she is and will be always my closest friend."



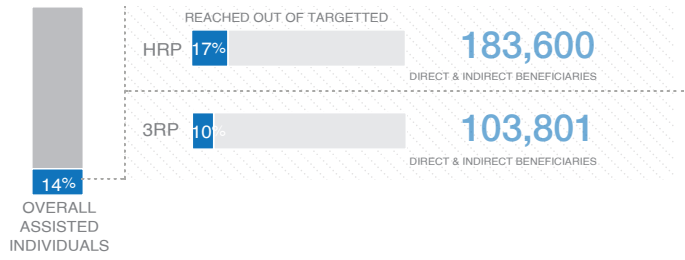
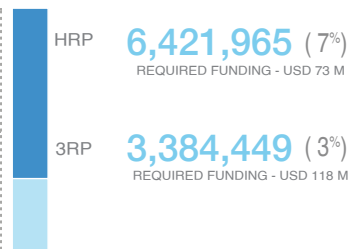
Ebru and Lujain at the Ensar Community Centre in Gaziantep. © IOM 2019 (Photo: IOM Turkey)

USD 9.8 M

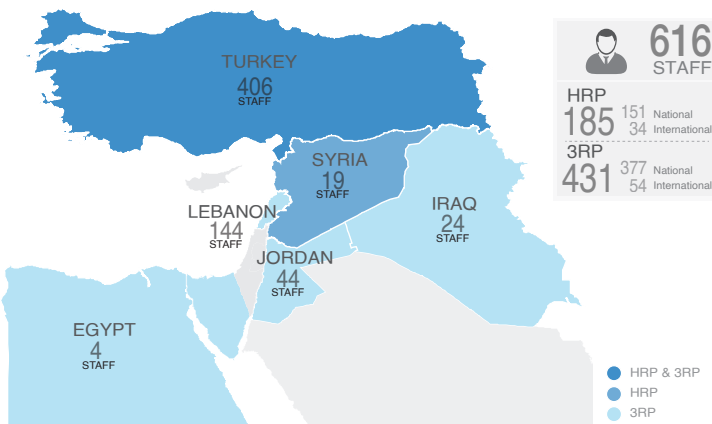
Funding received of USD 207 M required

287,401

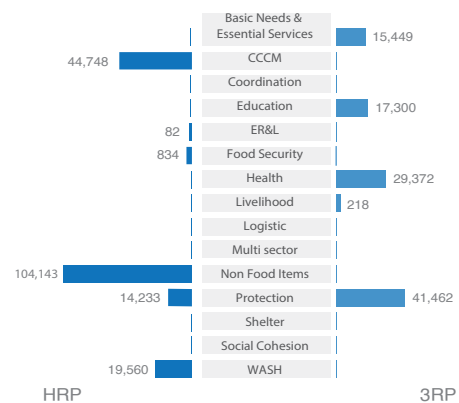
Assisted individuals of 2.1 M targeted



IOM PRESENCE



NUMBER OF BENEFICIARIES & KEY SECTORS OF ASSISTANCE



IOM WHOLE OF SYRIA RESPONSE (HRP) - AT A GLANCE

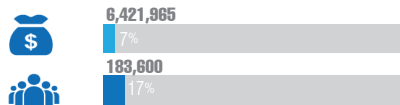
HRP - RESPONSE



Shelter NFI: IOM continues to support the Shelter NFI cluster by managing the NFI winter contingency stocks and organizing distributions to cluster partners active in the North West of Syria.

The IOM winterisation programme was successfully completed in March 2019. Nearly 200,000 people inside Syria received assistance during the 2018-2019 winter response in close coordination with cluster lead agencies.

The IOM winterisation assistance includes the delivery of emergency relief items, winter clothing kits and kerosene heaters as well as tents distribution and insulation.



This winter, IOM and the SNFI cluster supported 18 implementing partners to reach over 111 vulnerable communities in the governorates of Idlib and Aleppo. For the month of March, around 1,500 full NFIs, 420 essential kits, and 276 tents under the contingency stocks were distributed to vulnerable families affected by flooding and security threats. IOM also continued the prepositioning of contingency stocks inside Syria. A total of 1,414 NFI kits and 1000 family tents were stored in the three warehouses in north-west Syria.

CCCM: Responding to increased IDP displacements, IOM's partners relocated 202 IDP families (871 individuals) from vulnerable and congested sites to other camps. IOM ensures that the IDPs receive

a range of critical services, including food provision, health care, protection services and education. To address the urgent needs of IDP sites affected by floods in December 2018 and January 2019, IOM's partners raised the ground of 606 tents in a camp in Idlib, improving living conditions for IDPs residing there and reached 3700 households with ground insulation activity and 289 house-holds with tent replacement in Atmeh camp in order to respond to the flood. Additionally, IOM supervised the delivery of 1,646 tent insulation materials, 1,000 plastic sheets and 1,276 tents for CCCM projects, in March 2019. IOM's four implementing partners working on tent insulation completed all their remaining targets. About 16,866 households or 82,191 individuals were reached in March in 91 sites.

Food Security and Livelihood: IOM partners distributed emergency food kits to 181 families. Vocational trainings started for a dozen of individuals selected to take part in a livelihood restoration programme.

WASH: IOM's partners started water trucking activities in 44 IDP sites in Idlib and distributed 12,302.92 liters to 17,388 individuals.

Protection: IOM's protection partners continued the implementation of integrated protection and child protection activities in community centres in Idlib and a reception centre in Aleppo. A total of 14,233 beneficiaries (3,620 women, 2,133 men, 4,604 girls, and 3,876 boys) were reached during the reporting period through GBV services, child protection services and protection monitoring activities.



Fariza © IOM 2019

OVERVIEW

BENEFICIARIES REACHED



REACH BY SECTOR (DIRECT BENEFICIARIES)



REACH BY ACCESS STATUS



GEOGRAPHICAL REACH



Through Their Eyes

Fariza, a sixty-year-old Syrian woman, used to live in Lattakia province with her family of five. Before the war started, they grew lemon and apple trees in their village. Then the war affected the area where they lived, and their home was destroyed. "I was hiding under my bed when it happened", she said. "We heard the sound of a plane, and the house collapsed on top of us. I was caught under the rubble. I woke up in the hospital and treated the fractures."

The family was subsequently displaced five times before they ended up in a camp near the border with Turkey. They stayed in a worn-out tent that could not protect them from the harsh winters and hot summers.

IOM assisted Fariza and her family by providing a new tent and insulating it on the inside and outside to ensure they were warm for the winter. "Before I had the new tent, every day was an experience with death because of the cold weather. I can finally feel safe in this winter."

Despite the hardships she went through, she still has hope for the future. "No matter how long it will take, we will be back to our village where we had the best times of our lives", she said. "At that point, I will forget all the hard times with displacement and bombardments, but I will not forget the ones who helped us during those times."

SECTOR ICONS



ABBREVIATIONS USED

CCCM - Camp Coordination and Camp Management
ER&L - Early Recovery and Livelihoods
GBV - Gender-based Violence
HNO - Humanitarian Needs Overview
HRP - Humanitarian Response Plan
IDP - Internally Displaced Persons

MHPSS - Mental Health and Psychosocial Support
SNFI - Shelter and Non-Food Items
PSEA - Protection from Sexual Exploitation and Abuse
WASH - Water, Sanitation and Hygiene
3RP - Regional Refugee Response Plan

IOM SYRIA REGIONAL RESPONSE (3RP) - AT A GLANCE

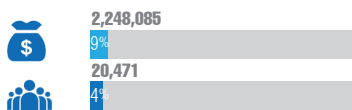
TURKEY



Community Center Services: IOM in Turkey is supporting Adana Metropolitan Municipality to establish and operate a centre in Adana for migrants and refugees. The center is assisting migrants and refugees by: 1) providing legal, education, social services, health, vocational guidance and psychosocial support counselling and referral services for migrants and refugees; 2) building the capacity of the municipality and public officials in providing services to migrants and refugees through trainings, awareness raising activities, regular coordination meetings at the local level with representatives of agreed public institutions and non-governmental partners; and 3) supporting community engagement and promotion of social cohesion between host and refugee communities through organizing Turkish language courses, cultural and social activities.

In the reporting period, IOM municipality centers including Adana Metropolitan Municipality Center reached, 11,495 total number of beneficiaries.

JORDAN



Medical Health Assistance: During the reporting period, IOM delivered much needed medical equipment to the Jordanian Royal Medical Services' to support humanitarian operations of the Jordanian authorities. The equipment provided included: one anaesthesia machine with ventilator; one patient monitor; four preconfigured patient monitors; four suction machines; one mobile transport stretcher for the hospital; and one CO2 module for the patient monitor.

Winterization Assistance: Winterization activities for Syrian refugees continued in 2019, with more than 1,000 Syrian refugee households reached in total for the 2018-2019 winter season. Beneficiaries were supported with one-time cash assistance to meet urgent winter needs for the most vulnerable families living outside of camps.

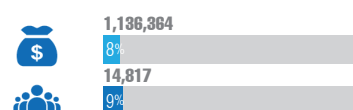
Transportation Assistance: IOM continues to provide needs-based transportation for Syrian refugees in Jordan. During the reporting period, a total of 1,550 Syrian refugees received transportation assistance from IOM, including 52 supported with family reunification between refugee camps, 916 supported with transportation to Jaber border, and 582 supported to meet other transportation needs.

IRAQ



Health Awareness Sessions: Health awareness-raising sessions for Syrian refugees conducted by IOM's emergency health team continues. Topics covered during the sessions include general personal hygiene, as well as signs and symptoms of communicable diseases, modes of transmission, treatment and preventive measures. In addition, to help the population to avoid transmission of infectious diseases, community leaders and focal points have also been selected to relay key health messages to camp populations. During the reporting period, IOM reached 270 beneficiaries (108 females, 162 males) in Ninewa (Akre and surrounding Syrian refugees schools) and Dohuk (Domiz camp and surrounding areas).

LEBANON



MHPSS: During the reporting period, IOM team provided psychosocial support services to Syrian refugees and Lebanese hosting communities. The activities were implemented through the two Counselling and Recreational Centers supported by IOM: Dari Centre in Baalbek (Beqaa) and Al Multaqa Centre in Bissariyeh (South), as well as in several informal tented settlements (ITs). The PSS teams reached out 2,905 total number of beneficiaries.

On the 15th of March, IOM officially launched the book "Psychosocial Support and Dialogue in the Arab Republic of Syria and Lebanon". The book builds upon two editions of the Executive Master's Programme in "Psychosocial Support and Dialogue", organized by IOM in collaboration with the Institute of Social Sciences at the Lebanese University, in 2014 and 2015. The launch event that took place in presence of IOM, Sant'Anna School, Lebanese University and Italian Cooperation representatives, attracted the presence of around 90 people, among them the authors of the book and the Master's alumni, but also many psychosocial practitioners, members of the Lebanese civil society as well as of the humanitarian community. The book is available in both English and Arabic on IOM Bookstore.



Delivery of medical equipment to Jordanian Royal Medical Services' medical warehouses in Marka. © IOM 2019 (Photo: IOM Jordan)



Health awareness activity in Domiz camp, Ninewa. © IOM 2019 (Photo: IOM Iraq)