

RETURN AND RECOVERY UNIT

2nd QUARTER SNAPSHOT

“ I learned how to design and weave carpets and I have now managed to make a carpet in 20 days, which is something I’m very proud of. ”

- Shayma hussien, read about her story and the carpet factory on page 13.



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IOM Return and Recovery Programme



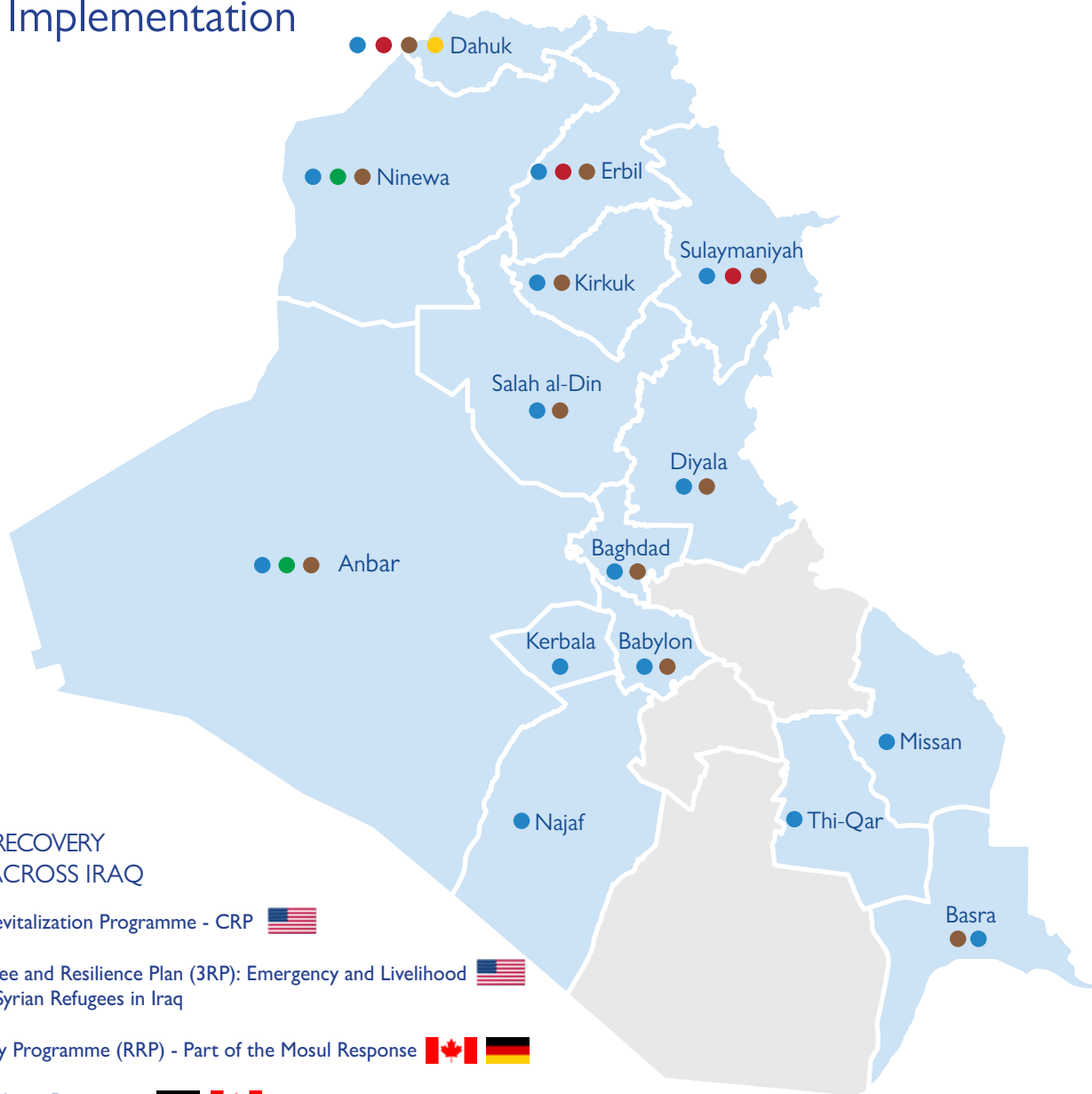
Since 2007, IOM has been contributing to the stabilization of Iraq by improving the resilience of communities and promoting social cohesion. IOM aims to achieve this through a comprehensive approach to transition and recovery that encompasses five main outcome areas: 1. Increasing Human Capital 2. Promoting Good Governance 3. Improving Access to Social Services 4. Supporting Local Economies 5. Creating Safer Communities.

A cornerstone of IOM's Transition and Recovery approach is the Community Revitalization Programme (CRP) launched in 2011. CRP assists in stabilizing communities with a high number of internally displaced persons (IDPs) and returnees, by empowering local communities to take an active role in attaining self-sufficiency, with a particular focus on contributing to the socio-economic inclusion of disadvantaged individuals and communities. CRP is a multi-sectorial

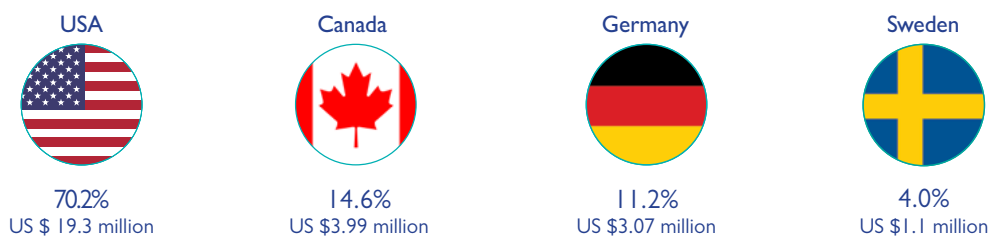
programme that strengthens existing structures, increasing the resilience of communities to withstand shocks and stresses and to recover from crises. IOM further strengthens CRP-supported populations by creating safer communities. This is done through training on community policing principles for security actors, community members and civil society creating spaces for dialogue to address security issues at the community level, and providing specialized equipment and light infrastructure – ultimately reinforcing the perception of safety and security across the country.

IOM's interventions are based on a comprehensive assessment and information management process carried out with the active and ongoing participation of the community. IOM aims at the continued strengthening of partnerships, fostering innovations and maximizing impact under its Return and Recovery portfolio.

Areas of Implementation



DONOR CONTRIBUTIONS



100% USD \$27.46 million

Accountability to Communities: Assessments, Planning and Participation

Community selection is based on socio-economic fragility criteria. IOM then conducts multiple assessments that allow for a better understanding of community needs and the design of more effective interventions. IOM works closely with community platforms such as Community Engagement Teams, which form the cornerstone of return and recovery programming. While engaging with community members, IOM takes care not to duplicate existing community groups and builds on structures already present in the community to support the inclusion of marginalized groups such as women, youth, minorities and the physically challenged, who may not traditionally have a voice in such platforms.

Key Informant Interviews



5 interviews conducted

Service Point Mapping



5 mappings conducted

Household Surveys



5 surveys conducted

Townhall Meetings



5 meetings conducted

Community Members Workshop



3 workshops conducted



IOM staff meeting, within the RRP Programme, with members of Al-Eziri village in Hawija, to identify the village's problems and their possible solutions.

Photo: Thikra Al-Bayaty
Donor: USA
Governorate: Kirkuk



IOM staff conducting an interview with a returnee in Hay Al Tahrir in Mosul city for her potential selection as a beneficiary.

Photo: Marwa Al-Naamat
Donor: USA
Governorate: Ninewa

Access to Basic Services

In coordination with other humanitarian actors, IOM works with communities to rehabilitate essential social services and infrastructure, based on its assessments and on the priorities established by communities and local authorities. This process places communities at the centre of IOM's assistance, involving them in all aspects of planning and using resources available within the community. IOM strives to improve the communities' access to social services by rehabilitating infrastructure or facilitating access to schools, nurseries and internet centres, as well as with the provision of specialized equipment.

Transportation Services



166 refugee students

Quick Impact Projects



2 projects

Community Service Projects



56 projects

Community Policing Offices



7 offices in planning stage



Map includes Quick Impact Projects and Community Service Projects.
The figures reflect RRU activities during the first quarter (from 01.01.2018 to 01.04.2018)

Enhancing Human Capital

IOM promotes the building of human capital among vulnerable Iraqis affected by conflict. To do so, IOM provides technical training to enhance vocational skills, builds capacity for the development of viable and sustainable businesses, and enhances skills to facilitate local employment opportunities. Programming focuses on the provision of support that enables individuals and communities to effectively engage in economically viable activities that strengthen local economies.



Sarbast Wahid is 37 years old and a father of two. He is from Halabn, Syria, and worked in car seat upholstery for six years. Sarbast was able to open a shop with the car seat upholstery toolkit that IOM gave him which helped him improve his financial situation and made it easier for him to cover health, daily needs and his children's school expenses.

Photo: Tazhan Shareef
Donor: USA
Governorate: Sulaymaniyah

Business Development Services



330 services provided

On-the-Job Training



116 beneficiaries

Vocational Training



404 beneficiaries

Supporting Local Economies

IOM supports the promotion of local development with the provision of livelihood trainings and business support and enhancement packages. IOM also implements more innovative initiatives aimed at revitalizing small-scale industries or encouraging new sectors that respond to market opportunities, such as online marketing. At the centre of this strategy are comprehensive market assessments that not only analyze market dynamics but also match the skills and experience of beneficiaries with employment opportunities.

Wool and Carpet Factory



Establishment of one wool and carpet factory

Business Enhancement Packages

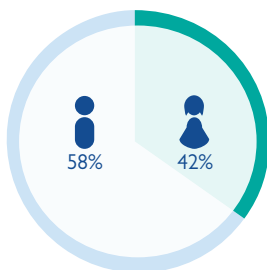


5 packages

Business Support Packages



59 packages



Gender breakdown of IOM's livelihood assistance



Syrian refugees working in Kanipanka green houses collecting and selling their produce. On 31 May 2018, they received the profits of selling their second harvest of cucumber.

Photo: Hassan Karim
Donor: USA
Governorate: Sulaymaniyah



Mustafa, one of the returnees from Iran who opened a beekeeping business with the help of CRP VI in Missan, started working just after receiving his package from IOM. He developed his business with new tools, and became one of the best beekeepers in Missan.

Photo: Muhammed Alrubayee
Donor: USA
Governorate: Missan

Good Governance

Through a process of civic engagement that brings communities and government authorities together in the identification and resolution of priority needs, IOM promotes good governance at the local level. This approach builds trust through open dialogue aimed at disseminating information and resolving complaints and disputes; it also allows for the strengthening of local government planning capacity and the development of robust governance structures.

Community Action Plan Meetings



4 meetings conducted

Community Action Plan Development



48 action plans developed

Engagement with the Government on Potential Programming



with 4 local authorities and directorates



Advocating for the Mayor of Maymonna to support the Community Engagement Teams (CETs) and promote the community's relations with local governments.

Photo: IOM staff
Donor: USA
Governorate: Missan



Advocating for the Mayor of Zakho to support the Community Engagement Teams (CETs) and promote the community's relations with local governments.

Photo: IOM staff
Donor: USA
Governorate: Dahuk

Safer Communities

Community policing contributes to safer and more secure communities. It is an approach that builds trust and facilitates dialogue between security actors and the wider community by providing training on the principles of community policing. To build community structures, Community Policing Fora are established; these offer a platform where security issues can be discussed to prevent them from degenerating into violence. In addition, IOM uses community dialogue throughout Return and Recovery programming to contribute to long-term peace building efforts.

Community Policing Offices



7 CPOs in planning stage (1 Anbar, 1 Dahuk, 3 Ninewa, 1 Diyala, 1 Basra)

Trainings, Workshops, Conferences and Seminars



20 Community Members, 114 Law Enforcement and 11 Civil Society representatives attended



IOM Staff conducting a stakeholder exercise with law enforcement agents in Alqadisiya Al-Thania, Ninewa Governorate.

Photo: Abdulrahman Sinur
Donor: Canada
Governorate: Ninewa

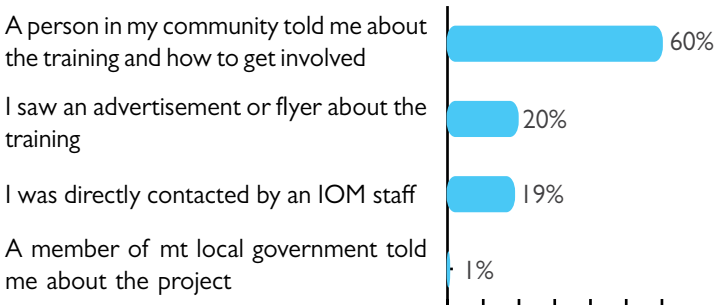
Beneficiary and Stakeholder Feedback

As part of Community Return and Recovery programming, IOM conducts regular monitoring and evaluation visits to track the progress of programme implementation and to collect beneficiary and stakeholder feedback. Potential issues are identified and referred to the relevant IOM personnel for resolution. Following project completion, IOM contacts beneficiaries to determine the impact of programming on their lives and their communities.

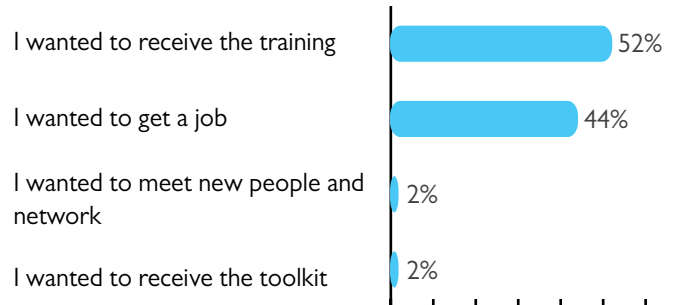
Vocational Training, Post Training Evaluation Report, Regional Refugee & Resilience Plan (3RP)

In 2018, and under the Regional Refugee and Resilience Plan 3RP III, IOM provided Vocational Training (VT) courses to 273 beneficiaries in: (i) Erbil; (ii) Dahuk; and (iii) Sulaymaniyah governorates of Iraq. The courses covered a number of subjects and provided the beneficiaries with an opportunity to learn new skills and/or improve their existing skills. This will help them in their search for employment and will ultimately help to improve their living conditions.

How did you hear about this training



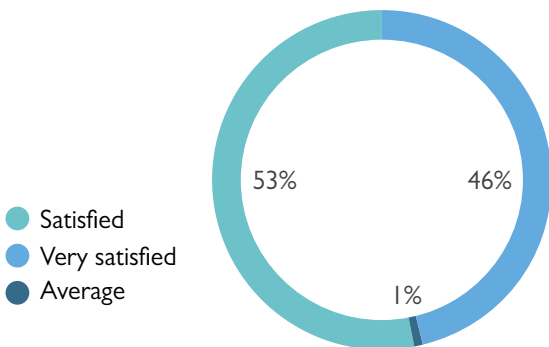
Reason of joining the programme



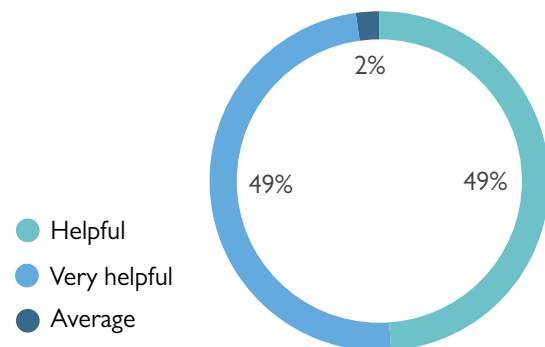
Feedback on programme and case managers:

All the beneficiaries indicated that they have been provided with information about IOM by their case manager and further informed that they were satisfied with their case manager. The majority of the targeted beneficiaries were either very happy or just happy with IOM staff during the training.

Case manager satisfaction level



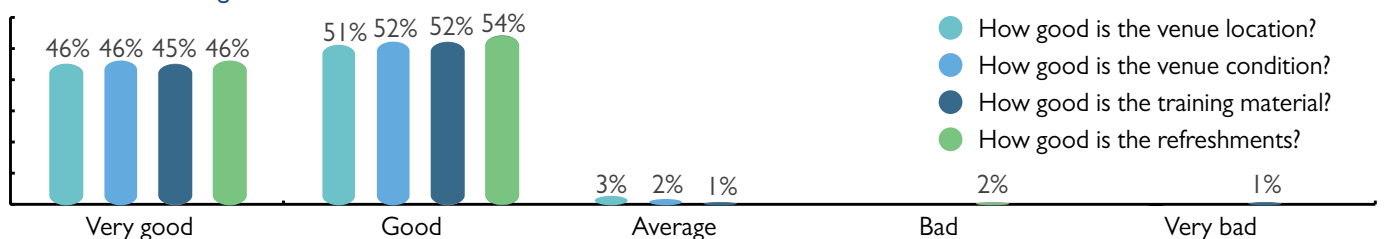
IOM helpful level during training



Feedback on the venue and the services:

Almost all the beneficiaries rated the programme and the facilities (venue location and condition, refreshment and material provided) as either good or very good. Only 2% of the beneficiaries rated the training materials as bad.

IOM Service - Training satisfaction



In general, the IOM VT service (Regional Refugee & Resilience) delivered to 273 beneficiaries across three governorates in the north of Iraq was successful. According to the M&E findings, the majority of the beneficiaries were satisfied, with the training services helping them with their future employment. IOM will focus more on accountability, by investing more in advertisements that will ensure more transparency of the beneficiary assessment phase, and also making more efforts in informing beneficiaries about the feedback mechanisms (3C).

Hopeful Hands Sewing factory



Photo: Raber Aziz

Hopeful hands started as an idea of a former Iraqi refugee who upon her return decided to set up a sewing workshop for women from Syrian refugees and Iraqi IDP communities where she could sew and teach other women to sew and sell their products to generate an income for their families. After her stay in Turkey for almost 7 years she was resettled to Canada with IOM's help. Since 2003 she has been visiting Iraq twice a year to offer help to women and families in need. In 2017 she approached the Christian and Missionary Alliance church which provided some secondhand sewing machines and supplies along with their Sunday school room to be used during the week. The women were taught how to sew simple bed sheets, and these sheets were sold at the church and people were happy with their quality.

Within the 3RP project, IOM provided this group of vulnerable women with new sewing machines, overlock, cutting tables, bed sheet fabric, a generator and some other sewing supplies to help them grow their business and produce more varied products in less time. Hopeful hands moved to a larger space and employed 16 refugee and IDP women for 9 months, during which full time employees receive 300 USD per month and part time employees receive 150 USD per month.



Photo: Raber Aziz



Photo: Sara Ali



Photo: Pero Bag

“I was physically and emotionally affected, my life was a big mess after I moved to Iraq from Syria, I was sad and in grief all the time.” said Lamis, a Syrian refugee working at hopeful hands since the startup of the project. She mentioned that hopeful hands is literally a hand full of hope for her. We now have the chance to socialize with other women and spend a nice time and learn new skills while earning money. Lamis is very thankful for the supplies that IOM provided and said that these made a big difference in their production levels. Before IOM's assistance they were able to produce only around 30 bed sheets per day, but now they can manufacture around 150 bed sheets per day!

Feature Story: Khanke Carpet Factory



Photo: Sara Ali

IOM Special Impact Project (SIP) has established a wool hand-spinning and carpet weaving facility in Khanke sub-district in Duhok. The establishment of such a modern carpet production facility aims to generate sustainable local economic development and contributes to overcoming social and economic barriers by employing 30 Yazidi women from the IDP and host community. The women have been selected based on their vulnerability status and previous experience in hand making carpets.

IOM has trained them in wool processing, carpet manufacturing and business development for 3 months. The women who work in the facility have the choice to bring their children to the workshop's childcare area, as the facility includes a child-friendly space and a recreational centre to promote social and cultural activities within the community. The project aims to integrate Kurdish wool and carpet producers in the regional value chain and could facilitate the distribution of the manufactured products in the local and regional markets. The project will also enhance the wool value chain and benefit local farmers, weavers, wool-spinners and other entrepreneurs dealing with raw wool and wool products in Kurdistan.



Photo: Sara Ali



Photo: Sara Ali



Photo: Sinobar Salah

“I have always wanted to impress my family and friends by doing something new,” said Shayma, a young Yazidi woman from Khanki. “Thanks to IOM I learned how to design and weave carpets and I have now managed to make a carpet with the picture of Lalish temple in 20 days which is something I’m very proud of. Also, working in this carpet factory has generated a source of income that will hopefully improve our life conditions.”

Shayma, along with other 30 women, works in the newly established carpet factory in Khanki\Duhok. This project falls under the IOM-funded special impact project (SIP), which aims to generate sustainable local economic development and contributes to overcoming social and economic barriers.



Harvesting season in one of the agricultural sites in Zakho where 4 beneficiaries received agricultural training under 3RP project. The income they generate will be distributed among the beneficiaries.

Photo: Mahdi Mohammed
 Donor: USA
 Governorate: Dahuk



Community Business Centre trainings for Komar University Students in Sulaymaniyah.

Photo: Azad Saeed
 Donor: USA
 Governorate: Sulaymaniyah



IOM conducts several vocational trainings for 148 beneficiaries under the 3RP project in Erbil at the Swedish Academy, among which the Mobile Repair training.

Photo: Pero Bag
 Donor: USA
 Governorate: Erbil



IOM rehabilitated the park in Gwer sub-district, including rehabilitation of electricity and water networks, and providing and installing other necessary equipment.

Photo: Nadya Al-aghidi
 Donor: Canada
 Governorate: Ninewa



IOM staff following up during the first stages of building three additional classrooms for Al Ahrar Primary School in Al Firdous Community, which is the only school in the neighborhood.

Photo: Omar Basheer
 Donor: USA
 Governorate: Salah Al-Din



IOM staff conducting an interview with a potential CRP VII beneficiary in Shak Rak village.

Photo: Ali Fahim
 Donor: USA
 Governorate: Diyala



Nahooda, a widowed returnee in Fallujah, has successfully expanded her small grocery business with IOM's assistance, she and her orphaned children now enjoy better life standards.

Photo: Mohammed Kanoosh
 Donor: USA
 Governorate: Anbar



Nura, a single mother of a four year old, had a difficult marriage that suffered from drug addiction. She now is divorced and settled, she is running a shop with a business partner.

Photo: Sara Rasoul
 Donor: USA
 Governorate: Baghdad



Interviewing Sabeeha, a potential beneficiary who is planning to open a bakery business.

Photo: Ali Fahem
 Donor: USA
 Governorate: Kerbala



The community business development advisor conducted the BDS training in Al-Tuhmaziya community in Babylon to teach them how to start their new business.

Photo: Ahmed Sahib
 Donor: USA
 Governorate: Babylon



A BDS session held in Najaf (Al-Mattat) community for 20 beneficiaries who are under BSP service for different businesses.

Photo: Muthana Jasim
 Donor: USA
 Governorate: Najaf



A validation visit to Ali Sggair, 21 years old, during his on-the-job training in a local workshop for motorbike maintenance. Ali's family was displaced from Baghdad to Thi-Qar.

Photo: Ali Alsaedi
 Donor: USA
 Governorate: Thi-Qar



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