

November 2020



This November, IOM organized several awareness-raising sessions on more equal gender roles. © IOM 2020

IOM kicked off the [16 Days of Activism against Gender-based Violence \(GBV\)](#) on November 25, joining many other partners in Cox's Bazar in supporting the global campaign. In addition to social media outreach, IOM organized a series of awareness-raising activities that focused on GBV risk mitigation, prevention and response. The activities ranged from technical webinars for stakeholders to recreational activities for Rohingya refugees and host community members.

Together with its implementing partner PULSE, IOM organized several field activities celebrating women's skills and accomplishments, all in line with COVID-19 prevention measures. Moreover, IOM, UNICEF and the Cox's Bazar Protection from Sexual Exploitation and Abuse (PSEA) Network facilitated a webinar on "Sexual Exploitation and Abuse and GBV Risk Mitigation" for 38 stakeholders.

During the 16 Days of Activism, IOM Protection teams launched a cookbook with popular Rohingya and Bangladeshi recipes. The book was developed following cooking classes organized by IOM in 2019, in partnership with ICCO as part of the Women's Participation Project. Twelve women from 12 different blocks in Sham-lapur attended cooking classes based on the cookbook, and received the materials and ingredients needed to make the snacks. On this occasion, the team organized a cooking competition in its Women and Girls Safe Spaces.



**719,920**

Rohingya arrivals since 25 August 2017



**932,940**

Rohingya in Cox's Bazar



**1.2 million**

People in need

### Gender-Based Violence: Highlights

In collaboration with UNDP and UNHCR, IOM Protection and Transition and Recovery Division (TRD) teams trained the Armed Police Battalion network (APBn) assigned to the camps on protection issues. This month, three additional batches of the 3-day training were successfully organized and facilitated for 90 police officers.

IOM provided psychosocial support to 1,267 women and 1,315 girls through eight Women and Girls Safe Spaces (WGSS) across eight camps. IOM and implementing partner PULSE have ensured the regular distribution of sanitary pads and dignity kits to women and girls to alleviate the negative impact of menstrual hygiene management during the COVID-19 pandemic.

To date, IOM teams have distributed 665 soap bars, 1,899 masks and 65 dignity kits with adapted COVID-19 hygiene items and 1,696 thamis.

During the reporting period, IOM conducted two batches of training on GBV Core Concepts and COVID-19 prevention and awareness in Rajapalong and Jaliapalong Union Parishad in Ukhiya for 40 participants, including WARD counselors, teachers, religious leaders, and civil society members.

Community mobilizers and volunteers reached 8,017 individuals (2,360 women, 394 elderly women, 18 women with disability, 2,533 men, 594 elderly men, 15 men with disability, 1,083 girls, 8 girls with disability, 990 boys, 22 boys with disability) through awareness-raising sessions in the camps and host community areas in Ukhiya and Teknaf.

IOM's GBV team trained 27 Site Management, Protection and TRD staff on "Baseline assessment on Women's Participation and Social Inclusion" for the expansion of the Women's Participation Project in Camps 9, 18 and 20 Extension. IOM GBV and Sexual Reproductive Health teams conducted two batches of a 4-day training on "Clinical Management of Rape and Intimate Partner Violence" for 50 clinical staff and health care providers. IOM also facilitated PSEA training sessions for 379 clinical and non-clinical staff throughout the reporting period.

## General Protection

IOM's Protection team conducted a service mapping orientation session for the Camp in Charge (CiC) in Camp 20 and Camp 20 Extension to better understand the activities and presence of all protection partners in the camps.

On 24 November, the Community Safety Project was launched in Camp 4 Extension and Camp 20 Extension, aimed at improving the participation of refugees in camp safety and security matters. Several meetings with the elderly, Imams, people with disabilities, men and women have already been organized.

During November, a total of 81 persons with disabilities in Camp 23 attended a medical screening carried out by the Centre for Disability in Development (CDD) and the Christian Blind Mission (CBM). Site Development and WASH teams are currently conducting a physical assessment by visiting persons with disabilities with the aim of improving accessibility to essential services. Site Development partner Shushilan completed the installation of mobility access ramps.

## Child Protection

World Children's Day on 20 November was celebrated through several events in Camps 7, 9, 17, 20 Extension, 23, and the host community (Ratnapalong, Ukhiya and Hnila, Teknaf). A total of 120 children attended the events, ranging from art competitions to indoor games. IOM staff raised awareness about COVID-19 by using the child-friendly "You Are My Hero" booklet published in Bangla, English and Rohingya.

A total of 43 new cases were identified and registered for case management by IOM Child Protection and Terre des hommes (Tdh) teams in Camps 9, 13, 20, 23 and 20 Extension (29 girls, 11 boys, one girl and two boys with disabilities). Psychosocial support was delivered to 835 children (506 boys, 329 girls) in the Child Friendly Corner and individually through face-to-face sessions conducted by IOM and Tdh teams.

A total of 45 teacher networks members (33 male, 12 female) attended the first capacity building session in a series of school-related training sessions on Gender-based Violence titled



"Gender in School". A total of 16 orientation sessions on child protection and Sexual and Gender-Based Violence (SGBV) have been conducted by community-based officers with members of the teacher networks, Community-based Child Protection Committees (CBCPC), adolescent committees and faith-based groups.

## Counter-Trafficking

IOM Site Management and Protection teams conducted five trainings for Rohingya volunteers on addressing human trafficking and referring possible cases in Camps 9, 19, 23, 24 and 25. This training covered basic concepts of trafficking and identification and referral of potential cases to IOM's Counter Trafficking hotline or other protection actors.

In collaboration with the Protection Sector's Anti Trafficking Working Group (ATWG) that IOM co-chairs, one online session in Bangla was convened for protection actors. A total of 55 participants (22 women and 33 men) from the field level attended the session to have a better understanding of human trafficking concepts and how to respond to possible cases.

IOM and partners continue to raise awareness on human trafficking issues and COVID-19. The outreach messages promote personal hygiene and physical distancing while discouraging mass gatherings. This is done in parallel with the dissemination of messages on the potential risks of human trafficking during the pandemic. The effort reached 12,626 Rohingya refugees and host community members through 1,399 sessions. A total of 3,773 comic books, leaflets, posters and masks were distributed to the participants.

During November, four orientation sessions were organized for 61 Majhis to raise awareness about the potential risks of human trafficking, available referral mechanisms and the COVID-19 response. Another four orientation sessions on the same topic were organized for 65 protection actors. Two orientation sessions were organized for 40 site management and protection volunteers on the content of the counter-trafficking comic.

This month, IOM protection staff conducted a mainstreaming training for Child Protection Community Mobilizers. IOM staff attended a training on GBV risk mitigation and a Training of Trainers (ToT) on Disability in Humanitarian Action, organized by the CDD and the CBM.





Several consultations took place at the IOM-supported health post in Camp 2 Extension. © IOM 2020

### Essential Primary Health Services

In November, IOM continued to respond to the essential health needs of Rohingya refugees and vulnerable Bangladeshi communities through 25 camp-based and 10 government primary and secondary health care facilities. The variety of services include 24-hour emergency services and ambulance referral, inpatient and outpatient consultations, Sexual and Reproductive Health (SRH) and Mental Health and Psychosocial Support (MHPSS) services, Gender-based Violence case management, neonatal and pediatric care and laboratory services.

During the reporting month, a total of 90,392 outpatient consultations took place. IOM teams are focusing on improving the quality and reach of health care services by working closely with the community to better understand existing needs and to build trust in the services.

IOM is supporting the Ministry of Health and Family Welfare in expanding its routine vaccination programme to the Rohingya refugee camps by introducing vaccination initiatives for children and pregnant women at camp-based facilities. A total of 3,159 children under five were vaccinated this past month.

During the reporting period, a total of 354 patient referrals (211 to camp Primary Health Care Centers and 143 to secondary health care facilities in Teknaf and Ukhiya health complexes and Sadar district hospital) were facilitated through IOM's 24-hour emergency referral unit.

IOM health teams also facilitated 270 deliveries, 4,336 antenatal and 917 postnatal care visits while 4,219 girls and women benefitted from modern family planning services. IOM also supports basic and comprehensive emergency obstetric and newborn care services in Ukhiya and Teknaf Upazilas Health Complexes, and in the maternity wards of two SARI ITCs.

Ten IOM staff attended a 3-day “Basic First Aid” training organized by WHO, aimed at strengthening emergency life-saving skills of health care workers, to ensure the safe, timely and effective pre-hospital care at the primary health care facility level.

In partnership with the Bangladesh Red Crescent Society (BDRCS) and with support from World Bank, IOM is now assisting the health post in Camp 2 Extension with the provision of essential staff (one medical officer, one medical assistant and one nurse). A total of 8,462 outpatient consultations were conducted at the facility in the reporting month.

A total of 45 participants, comprised of IOM, implementing partners and government staff, attended a [training](#) on pharmacy management, quantification and use of drugs.

### Infection Prevention and Control (IPC) and Surveillance

A total of 14 new staff have been recruited for the Utteran ambulance decontamination point and have received training on IPC measures, focusing on ambulance disinfection and waste management and disposal. In November, this unit, together with two other ambulance decontamination units in Camp 20 Extension and Camp 24, cleaned and disinfected 50 ambulances and COVID-19 vehicles.

IOM, in collaboration with UK-EMT, trained 85 health care workers on IPCs measures in ITCs, such as hand hygiene, the use of personal protective equipment, waste management, environment cleaning and disinfection and proper implementation of the daily IPC checklist through KoBo, with all three ITCs achieving a score over 85%.

The health facility in Camp 20 Extension is operational for quarantining contacts of confirmed cases to support early containment, contact follow-up and health check-ups through its community health volunteers.

Through IOM's contact tracing activities for COVID-19 surveillance in refugee camps, 27 contacts were successfully traced, monitored and quarantined this past month, reaching a total of 591 contacts traced since the beginning of the response.

The Early Warning and Alert Response System (EWARS) is still actively used in IOM's health programme for the early identification of infectious diseases, with streamlined data collection using KoBo.

### Dispatch and Referral Unit (DRU)

IOM's Dispatch and Referral Unit (DRU) is responsible for ambulance dispatch and monitoring isolation bed capacity for the health sector's COVID-19 response. During this month, through its fleet of 22 vehicles, DRU responded and transported 45 referrals (24.4% host communities, 75.5% Rohingya refugees): seven confirmed and 17 suspected COVID-19 cases to ITCs, one contact and one traveler/new arrival to quarantine centers, 11 humanitarian workers for testing, six discharged COVID-19 cases/contacts back to their shelters, and three deceased cases back to the community.

In collaboration with UK-EMT, Continuous Medical Education (CME) sessions took place in all three SARI ITCs, covering the management of diabetes mellitus, effective channels of communication, the use of biomedical equipment and the management of diarrheal disease.

## Risk Communication and Community Engagement (RCCE)

During the reporting period, Community Health Workers (CHWs) conducted 15,302 household visits and facilitated 226 group sessions and 2,302 community referrals. A total of 260 CHWs, working with four implementing partners, conducted 243,156 door-to-door visits and 8,873 courtyard meetings to raise awareness about COVID-19. This past month, these CHWs were all trained on interpersonal communication to ensure the effective engagement of Rohingya refugees and host communities in outreach activities.

Chaired and organized by IOM, biweekly coordination meetings with Mobile Medical Team (MMT) partners are ongoing to discuss logistics, training updates, links with secondary hospitals and incident command protocols in the aftermath of a disaster.

IOM is conducting several significant capacity building initiatives for health care workers to deliver immediate life-saving assistance. Following the training of MMTs last month, IOM, with technical support from UK-EMT and Australia RedR, conducted a training on emergency and trauma care for 30 IOM clinicians, working in five primary health care centers and six priority health posts. IOM's DRU was also trained on ambulance dispatch, coordination and communication methods in pre and post cyclone scenarios.

## Emergency Preparedness and Response

As part of IOM's outbreak preparedness for Acute Watery Diarrhea (AWD), 12 IOM health care workers were trained on the multi-sectorial joint assessment on AWD alert response.

IOM staff participated in an ISCG-organized table-top exercise on cyclone preparedness and response, which focused on mitigating security challenges, support for first responders, medical assistance, management of mass casualties and the potential inclusion of these recommendations into the health sector's contingency plan.

## Coordination and Government Support

IOM's Health unit is working in close coordination with UK-EMT, Australia RedR, the Health Sector, various Technical Working Groups, the Civil Surgeon Office, Cox's Bazar Sadar Hospital, RRRC, Upazilas Health Complexes and implementing partners (Mukti, RTMI, BGS and World Concern/Medair), to identify a coordinated and comprehensive response for both host communities and refugees in Cox's Bazar district.

IOM also supports screening and triage for COVID-19, in governmental SARI ITCs in Ramu and Chakoria, which the teams have supplied with furniture, PPE, 500 bottles of hand sanitizers, seven patient beds, 50 stools, 30 tables, 50 saline stands and 4,000 gowns.

## Sexual and Reproductive Health (SRH)

IOM conducted awareness-raising sessions on Sexual and Reproductive Health (SRH) for 282 Rohingya refugees and host community members in Camps 22, 23, 24, Ali Akbar para and Baharchora.

This month, 485 individuals received HIV counselling and testing services from IOM's PHCCs in Camps 2W, 3 and 24; confirmed positive patients were referred for antiretroviral drugs (ARVs); 342 pregnant women have been screened as part of the prevention of mother-to-child transmission (PMTCT) services. IOM also received 10,000 rapid diagnostic kits from the National AIDS and STD Control Program (ASP).

To commemorate the 16 days of Activism against Gender-based Violence (GBV), IOM's Sexual and Reproductive Health (SRH) teams



**48 cases** were admitted to IOM's three Severe Acute Respiratory Infection Isolation and Treatment Centers (SARI ITCs, in Camps 2W, 20E and 24) in November. These facilities have the capacity to scale up to 214 beds and are used for the management of suspected and confirmed COVID-19 cases. Since the beginning of the response, IOM SARI ITCs have admitted a total of 454 patients



**2,247 COVID-19 samples** were collected and transported to the laboratory in Cox's Bazar. The samples came from all three IOM SARI and two Primary Health Care centers in Camp 9 and Camp 3



**Personal Protection Equipment (PPE)** IOM provided 280 coveralls, 230 KN-95 masks, 9,400 pairs of gloves, 5,800 surgical masks, 1230 face shields, 1,220 N-95 masks, 190 bottles of hand sanitizer, 40 bottles of liquid soap, 128 tissue boxes, two pairs of utility gloves and 5,050 gowns, to ensure staff safety and maintain adequate infection prevention control

organized a 4-day training on the "Clinical Management of Rape and Intimate Partner Violence for Health Service Providers" for 50 participants.

## Palliative Care

Palliative health care workers have conducted several community outreach activities, including sessions on palliative care availability, group discussions and breathing exercises. A total of 14 cancer patients received follow-up visits, 76 patients received physiotherapy sessions as part of their care, and 22 Goals of Care (GoC) plans were developed for terminally and severely ill patients.

This past month, 16 IOM health care workers participated in a 3-day training on "Basic Palliative Care". The training aims to prepare health care professionals in addressing basic palliative care needs in camp settings, and provide the best possible care, including pharmacological and non-pharmacological assistance and referrals to other services such as Mental Health and Psychosocial Support (MHPSS).

## Mental Health and Psychosocial Support (MHPSS)

During the reporting month, a total of 182,455 (90,574 women, 91,881 men) refugees and host community members were supported with various health facility and community-based MHPSS services, including individual counseling, tele-counseling, group counseling, psychoeducation, home visits, basic emotional support, art activities with the artisans of the Rohingya Cultural Memory Center (CMC), awareness-raising sessions and other community-based activities.

The most common MHPSS issues identified during the sessions were symptoms of anxiety (57%) and moderate and acute signs and symptoms of depression (21%). Practicing religious activities, seeking support from family, community or medical care and practicing physical activity were the most frequently reported coping mechanisms.

IOM's MHPSS team organized a 3-day training on case management for 15 participants to strengthen the capacity of social workers. Supervision and monitoring will be provided to all participants to ensure the proper management of cases.

With IOM's SRH team, the MHPSS unit co-facilitated a session on the importance of sexual reproductive health and the emotional changes during adolescence for 21 female community health workers appointed by IOM's implementing partner MUKTI.

## SHELTER AND NON-FOOD ITEMS (SNFI)



This November, IOM kicked off the NFI Voucher programme in Camps 20 and 20 Extension. © IOM 2020

During the reporting period, IOM's Shelter and Non Food Item (SNFI) team distributed solar lights and Liquid Petroleum Gas (LPG) units to 127 households.

This November, IOM kicked off the [NFI Voucher programme](#) in Camps 20 and 20 Extension. This month, a total of 1,856 families had the opportunity to choose from a variety of kitchen and bedding items, based on their own needs and preferences.

IOM has started the formal process of enabling other humanitarian agencies to access the Bamboo Treatment Facility to treat their borak bamboo poles. This past month, IOM signed the agreement with four agencies.

This month, the team completed the upgrade of one community shelter in Camp 11, as a temporary refuge facility for vulnerable men, women and children during severe weather events.

This November, officials from the Department of Environment (DoE) in Cox's Bazar visited the Bamboo Treatment Facility to ensure the environmental safety procedures are followed during the treatment of bamboo.

During November, at the IOM Bamboo Treatment Facility (BTF), 20,500 borak bamboo poles were treated. The charcoal kiln and brick base produced will be used for the purification process, in line with environmental safety standards.

IOM's Shelter team distributed the first installment of cash (conditional and unrestricted) to 419 households (207 from Hnila and 212 from Sabrang union) who completed a training on Safe Shelter Upgradation. The objective of the training was to equip beneficiaries with the knowledge needed to build more durable shelters, using the shelter materials purchased.

Under the Transitional Shelter Assistance 2 (TSA-2) Programme, a total of 90 carpenters from Camp 18 participated in the shelter upgrade training that featured disaster risk reduction components to provide upgrading assistance to extremely vulnerable individual households (cases where there is no individual fit to conduct shelter upgrades). A total of 232 extremely vulnerable individual households in Camps 18 and 20 received shelter support. A total of 266 extremely vulnerable individual households in Camp 18 received porter support.

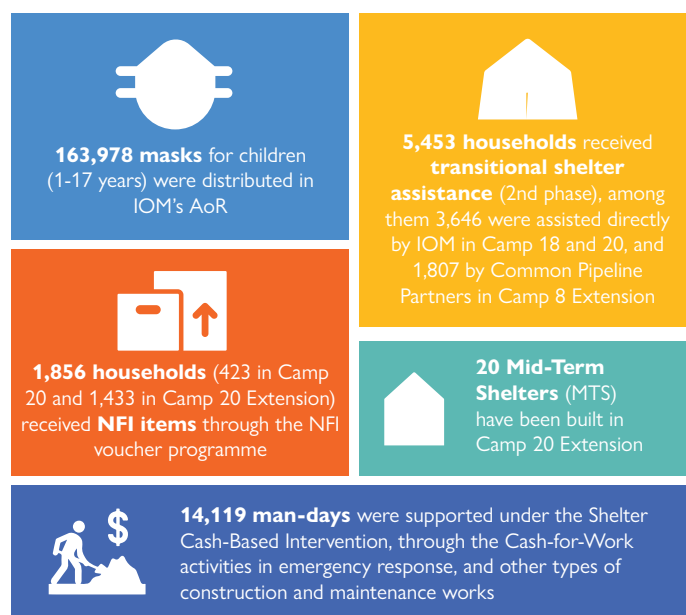
The technical training of carpenters in targeted locations in Hnila and Sabrang Unions is ongoing to support beneficiaries with constructing safer shelters. In November, 378 out of 450 host community carpenters participated in a carpenter training.

Under the NFI Voucher programme, a total of 423 households received NFI items, while 55 extremely vulnerable individual households in Camp 20 and 140 extremely vulnerable individual households in Camp 20 Extension received porter support.

In November, a total of 2,290 individuals were oriented on the NFI Voucher Programme in Camp 20 Extension, in order to better inform beneficiaries on their selection of appropriate items dependent on unique individual household needs.

Under IOM's Emergency Preparedness and Response Programme, the team directly distributed a total of 298 emergency shelter packages to households affected by harsh weather conditions, individuals relocated due to protection issues and those impacted by other shocks in Camps 8W, 9, 10, 18, 20, 20 Extension, 23, 24 and 25. IOM Common Pipeline Partners distributed an additional 60 emergency shelter packages to households in Camps 8 Extension, 16 and 19. Among the 298 households, 38 extremely vulnerable individual households were also assisted with porter and construction support in Camps 8W, 9, 10, 18, 23, and 25.

A total of 902 beneficiaries attended an orientation session on Safe Shelter Upgrade before receiving cash assistance for their shelter materials. A total of 419 host community members participated in a community meeting on project objectives, shelter support processes and cash installments.



## WATER, SANITATION AND HYGIENE (WASH)



**20 deep tube wells** installed in Poschim Pannashia (host community village in Ukhiya)



**600 single pit latrines** constructed in host community villages in Ukhiya



**62 emergency latrines** are being upgraded in Camps 9, 12 and 18



**247,500 liters of water** distributed to the SARI ITC in Camp 20 Extension



**25,066 soap kits** distributed

During the reporting period, IOM WASH teams distributed 25,066 soap kits through its implementing partners in Camps 9, 10, 11, 12, 13, 20, 20 Extension and 23. Each soap kit contains eight bars of bathing soap and seven bars of laundry soap meant to last for a month for an average-sized refugee family living in the camps. To curb the spread of COVID-19, IOM partner organizations distributed soap kits door to door, maintaining physical distance recommendations and avoiding mass gatherings.

Project implementing partners continued disseminating messages on COVID-19 prevention, food safety, waste management and hygienic practices, following IOM WASH guidelines. Partner organizations conducted a total of 140,040 household awareness sessions, reaching 243,153 beneficiaries. Partner organizations also conducted 4,079 awareness sessions using megaphones, reaching an estimated 156,439 beneficiaries.

Last month, IOM's partners distributed 68 household level handwashing devices to families in Camp 2W. Each device includes a bucket with a tap, a plastic stand to hold the bucket and a plastic bowl for wastewater collection and disposal. The WASH unit provided 58,467 devices to host community families and refugees living in the camps under IOM's AoR and one additional camp where IOM is providing WASH services through an implementing partner.



*This November, IOM conducted water quality monitoring tests at its laboratory in Ukhiya. IOM 2020*

This past month, the team facilitated the disinfection of WASH facilities and key camp locations with 0.5% chlorine solutions. During the reporting period, IOM WASH teams distributed a total 320kg of 65% HTH chlorine to implementing partners DSK and Shushilan to continue the disinfection of WASH facilities and key communal places in Camps 12, 24, and 25. Additionally, IOM distributed a total of 194 backpack sprayers and 4,493kg of 65% HTH chlorine.

IOM has been distributing red and green colored household level waste bins and trained community members to separate waste starting with the household level. During the reporting period, IOM distributed a total of 28,640 household level waste bins through its implementing partners in Camps 9, 10, 11, and 13. Each household received one green and one red waste bin to separate organic and inorganic waste. Partner NGOs have distributed a total of 101,604 waste bins at the household level.

In November, IOM conducted seven days of geophysical surveys in collaboration with Groundwater Relief (GWR) and Solidarités International (SI). IOM has an ABEM LS2 terameter with 1,200m of cable in Cox's Bazar. This equipment was used to collect data through Electrical Resistivity Tomography, to improve the general understanding of available water resources in Teknaf region and to identify potential sites for borehole production which could supply water to refugee camps in Teknaf.

The unit continued to collaborate closely with the WASH Sector, Hygiene Promotion Technical Working Group, Department of Public Health Engineering (DPHE), CiCs and RRRRC, ensuring the smooth implementation of IOM's WASH activities and its COVID-19 response efforts. WASH teams continued their regular updates and briefings of the camp's COVID-19 response for the WASH sector.

WASH Camp Focal Points and IOM implementing partners have developed a Business Continuity Plan (BCP) for each camp under IOM's AoR for WASH services, taking into consideration any potential lockdown or limited staff movement scenario.

Between 18-19 November, IOM organized a Solid Waste Management (SWM) workshop regarding the development of an operational plan for the SWM mapping in the camps. A total of 44 partner NGOs and IOM staff members participated.

On 25 November, the unit organized a workshop with its implementing partner NGOs to review the project activities, processes, gaps and challenges in 2020, and to plan ahead for 2021. A total of 34 partner NGOs and IOM staff members participated.

This November, IOM partner NGOs conducted 140,040 hygiene promotion sessions. This past month, 243,153 people received life-saving WASH support through the operation and maintenance of WASH facilities and awareness-raising sessions and materials on hygiene promotion, shared by IOM's implementing partners.

## SITE MAINTENANCE AND ENGINEERING PROJECT (SMEP)



2,916m<sup>2</sup> of repair works completed



115m<sup>2</sup> of drainage installation completed



66,968m<sup>2</sup> of drainage clearance completed



3,160m<sup>2</sup> of slope stabilization completed



7,387m<sup>2</sup> of canal clearance completed

### Infrastructure

IOM SMEP is tasked to maintain and improve Army Road, which serves as a vital link to all areas in the mega camp. This month, a total of 217m<sup>2</sup> of road installation, 209m<sup>2</sup> of road repair, 25,837m<sup>2</sup> of drainage clearance, 2,540m<sup>2</sup> of canal clearance were completed on Army Road. In North Army Road, road repairs are ongoing in Camp 3. IOM hospital road is 40% completed. A total of 550m<sup>2</sup> of slope stabilization was also completed to prevent landslides.

Road repairs are ongoing in Camps 15, 21, 22, 24 and 26 in the Teknaf area, where the road was damaged by heavy monsoon rain and soil erosion. The works will include curb and gutter installation and HBB brick.

Different types of vehicles were able to access the camps with ease because of the team's 2,916m<sup>2</sup> of repair works completed this month (1,812m<sup>2</sup> in Camps 14, 15, 21, 22, 24, and Nayapara RC in Teknaf area, 767m<sup>2</sup> in Camp 21 and 627m<sup>2</sup> in Camp 15 Extension). There are ongoing drainage installation works and road repairs in Leda and Nayapara. Additionally, there is ongoing canal cleaning in Camps 15, 19, 21, 22, 24, 26, 27 and Nayapara RC in Teknaf.

This month, a total of 115m<sup>2</sup> of drainage installation was completed, including excavation, pre-cast slab setup, brick work, plastering, RCC and CC work. There are also ongoing drainage installation works and road repair works in Leda and Nayapara.

Due to monsoon rains and clogged drains, flooding can easily occur. Last month, 66,968m<sup>2</sup> of drainage clearance was completed (18,550m<sup>2</sup> under North Army Road Forward Operating Base (FOB) in Camps 3, 4, 1 Extension, 9,700m<sup>2</sup> in Camps 15, 21, 22, 24, 26 and 27). Drainage clearance works are ongoing in Lambashia.

This month, a total of 7,387m<sup>2</sup> of canal clearance has been completed (3967m<sup>2</sup> in Camp 24 and 26 in Teknaf, 4847m<sup>2</sup> in Ukhiya-based camps).

### Earthworks

A total of 3,160m<sup>2</sup> of slope stabilization has been completed (2,304m<sup>2</sup> done by Pan Bazar FOB team in Camp 8 Extension; 324m<sup>2</sup> in Camp 10; 160 m<sup>2</sup> in Camp 5). A total of 630m<sup>2</sup> of site preparation has been completed, primarily in Camp 10.

In Kutupalong RC, a guide wall is now being built behind the UNHCR office as per CiC's request. There are planned slope stabilization works in Leda, Chakmarkul in Camp 21, Nayapara RC and Jamtoli. The team plans to build a bamboo crib wall in KTP RC.

Casting yards continue to play a major role in the response for roads, culvert, drainage installation and slope stabilization. It produces precast items such as curb and gutter, concrete invert, speed bumps, concrete crib wall elements, concrete slabs, cantile-

ver retaining walls, concrete post and piles. This month, it produced: invert - 70 pcs, gutter - 30 pcs, drain slabs - 930 pcs, RCC slab (big) - 80 pcs, solid block - 95 pcs, cantilever wall - 105 pcs, bricks chips - 1,270 cft, bamboo buckets - 115 pcs.

### LGED Update

Camp 20 football field to Camp 20 Extension road palisade wall work culvert, cross drain and retaining has been completed and wall works are ongoing. Nowka Bazar to Camp 6 Road's Box cutting work has started. Camp 20 Extension CiC office to Camp 19 road retaining wall work has been completed and road protection work is ongoing. Camp 12 CiC office to Camp 20 road's materials are stored by contractor and earth excavation works have started. Telkhola to Mocharkhola road's six Nos culvert is done and U-drain works are ongoing. Camp 12 to Telkhola road cutting-filling and cross drain work have been completed. Jamtoli field learning center, Baggona road cross drain and HBB work have been completed up to 700m. N.I. Chowdhury road's palisade wall and retaining wall have been completed and road widening work is ongoing. Package W4C and Malercul Dakhin Faliapara road box cutting work is in progress. Hajirpara Mukter Swdagor road macadam work has been completed. Hill slope protection work will soon start from Camp 20 FDC to DAM school learning center.



This November, IOM's SMEP team installed a pipe culvert in Camp 4 Extension. © IOM 2020

## Social Cohesion

IOM, UNHCR and UNDP are jointly implementing the Community Safety Pilot Project in Camp 4 Extension and Camp 20 Extension, where Armed Police Battalions (APBn) 14 and 16, comprised of 1,500 police officers, are deployed. To improve the knowledge of the newly deployed forces on the Rohingya community and its background, UNHCR, IOM, and UNDP jointly organized five pre-deployment training sessions from October to November for 190 APBn staff working in different camps under the Madhuchhra APBn camp in Ukhiya.

The project also foresees the creation of Community Safety Forums (CSFs) in Camp 4 Extension and Camp 20 Extension. The purpose of these forums is to have a platform for dialogue with the police, discuss safety issues and propose solutions through the joint development and implementation of safe community plans which will focus on awareness raising, capacity development related to conflict resolution, and the implementation of small scale projects that benefit both refugees and host communities.

CSF members will be selected from different refugee groups already established in the camps, including elected community leadership committees, community groups formed by women, youth, elderly, and people with disabilities, and WASH and shelter committees. The agencies have already received clearance from CiCs and completed the sensitization of different committee members.

In addition, IOM is planning to construct three police security posts in Camps 20 Extension, 22 and 25 by March 2021, where 70, 40 and 40 staff respectively will be accommodated to ensure the camps' safety and security.

## Energy and Environment (EE)

Between the end of December and until end of March 2021, IOM, UNHCR and WFP will distribute new SCOPE cards to all Rohingya refugees staying in Cox's Bazar camps, used for food rations and LPG refills. To mitigate and reduce duplication and other operational challenges, the three agencies unified their beneficiary lists and organized several meetings where they agreed upon a 15-day cycle for ad-hoc distributions (instead of the usual 45 day).

In mid-October 2020, the Government of Bangladesh started building fences around the camps, which determined IOM's LPG team to build LPG distribution points within some camp boundaries so that beneficiaries could have easy access to LPG. With assistance from CiCs, plots in Camp 14, 15 and 22 were identified.

UNHCR provided IOM with 4,567 cooking stoves which will gradually replace damaged ones. In addition, IOM assisted UNHCR with training beneficiaries and the procurement of pressure cookers under the joint pre-pilot distribution project in Camp 2W.

IOM's LPG team launched its new [LPG Daily Reporting Tool](#) using the KoBo questionnaire. Thanks to this new tool, community mobilizers at distribution points will be able to better report on daily activities and capture a wider range of data related to daily distributions with higher accuracy and in a timely manner. The data collected is included in the new [LPG Dashboard](#), which provides a better understanding of LPG achievements.

On November 18, the LPG team took part in the first SAFEPlus steering committee meeting at the RRRRC office. The meeting was an introduction to the SAFEPlus programme and its activities, needs and direction.



Under SAFEPlus, IOM and implementing partner Prottiyashi organized a training on wood crafts. © IOM 2020



In addition, IOM organized its monthly meeting with service provider NFE/TOTAL to discuss the safety and security training of all staff who manage LPG distributions and the transportation of LPG cylinders in camp areas with heavy vehicles.

In November, IOM's Energy and Environment team assisted the Shelter team with the distribution of 479,400 masks (450,784 in Ukhiya and 28,616 in Teknaf) along with LPG distributions. Masks were distributed to beneficiaries, porters, volunteers, and community mobilizers, in line with COVID-19 guidelines.

During the month of November, a total of 267 households (223 Rohingya and 44 host community) received new LPG kits (including the cylinder, stove, regulator and hose). Distributions covered beneficiaries in 16 IOM camps and host communities in 10 Unions in Ukhiya and Teknaf sub-districts. A total of 101,146 households (74,955 Rohingya, 26,191 host community) benefitted from LPG refills this month. A total of 2,691 individual elderly-headed households (1,181 male, 1,510 female) were supported with door-to-door LPG distributions (to date, a total of 14,463 individuals have benefited from this service).

## Disaster Risk Reduction (DRR)

IOM is supporting the Cyclone Preparedness Programme (CPP) to build the capacity of 1,440 volunteers in Moheshkhali. During the reporting month, a basic skill development training was organized for 270 volunteers. A total of 720 community based CPP volunteers have received this training thus far.

During the reporting month, the validation of the Community Risk Assessment (CRA) and the Risk Reduction Action Plan (RRAP) was completed. The 130 Union Disaster Management Committee participants were informed about the identified risks in their unions and agreed on the mitigation measures proposed in the RRAP.

During the reporting month, a capacity building training for 28 multi-purpose cyclone shelters (11 in Ukhiya, 17 in Teknaf) was completed for 171 committee members. The training enabled members to understand their roles and responsibilities, the Cyclone Early Warning System (CEWS) and the emergency safety evacuation plan. The assessment of 22 multi-purpose cyclone shelters has been completed and the renovation works will start as soon as the vendor is selected.

The Fire Service and Civil Defence (FSCD) has submitted its plan to train 400 FSCD volunteers. IOM will provide necessary support to complete the training. The FSCD has also prepared communication materials on earthquakes and fire safety which will be disseminated to Disaster Risk Reduction (DRR) stakeholders in Cox's Bazar.

## Livelihoods

During the reporting period, under SAFEPlus, IOM and implementing partner United Purpose conducted a 3-day "Entrepreneurship and Business Plan" training for 425 livelihoods beneficiaries who received the training in 17 batches. During the training, beneficiaries learned how to make a business plan, assess cost-benefits, analyze market demands, create a marketing plan and sell products. Furthermore, 30 beneficiaries received a training on dry fish processing and marketing in the local markets. A total of 78 benefi-

ciaries received cash support and started income-generating activities by following their business plans.

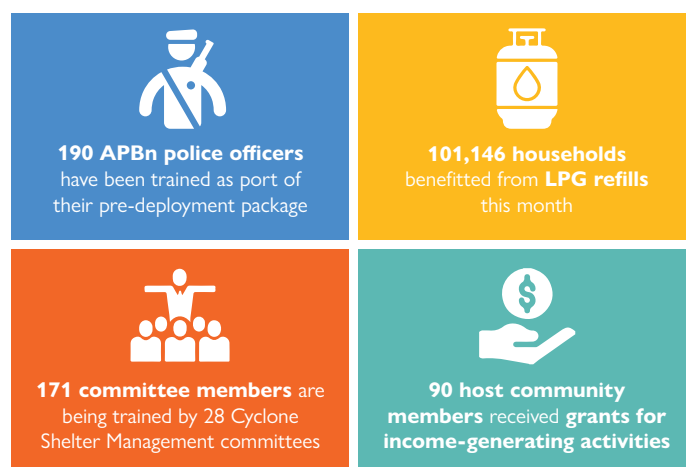
This past month, beneficiaries completed road repair works through four cash-for-work activities. Community members are now using the repaired roads to access schools, health centers and local markets.

IOM and implementing partner Prottiyashi conducted a sewing training for 20 female beneficiaries. Additionally, 24 beneficiaries in Hnila, Teknaf attended a 3-day training on vegetable production. Another 11 beneficiaries in Jaliapalong, Ukhiya, attended a 2-day training on goat rearing, where beneficiaries received information on the life cycle of goats, food, and potential diseases. In Camp 9, 36 beneficiaries attended a training on country chicken farming.

During November, through the SAFEPlus programme, IOM and implementing partner Prottiyashi organized a 15-day vocational training on wood crafts for 15 beneficiaries. In addition, 55 participants based in Ukhiya completed a training on Enterprise Development. Implementing partner Relief International organized a sewing training for 20 beneficiaries. Another 10 beneficiaries received training on fish farming and 20 beneficiaries received training on goat rearing. In addition, 20 beneficiaries received training on poultry and 90 beneficiaries received cash support (15,000 BDT) to start a dry fish processing business.

Under SAFEPlus, IOM and implementing partner SHED organized a Business Entrepreneurship Development training for 68 beneficiaries. Through this partnership, 1,200 beneficiaries also received training on nutrition, disaster risk reduction (DRR), women's empowerment, gender equality and GBV.

Also under SAFEPlus, IOM and implementing partner BRAC organized tower gardening training sessions in Camps 10, 14, 15, 19 and 22, for 50 Rohingya refugees. The training content covered topics such as land preparation, identification of quality seeds, and use of organic pesticide and fertilizer. Furthermore, 2,500 beneficiaries received micro-gardening tools and materials to start cultivating vegetables in their own homesteads, while 50 beneficiaries received training on producing seeds. The seeds can be sold to community gardening beneficiaries and at the local market. Another 50 vegetables traders received training on how to collect the vegetables from producers and where to sell them at a better price.





This November, SM teams conducted a basic cyclone preparedness and response practice session. © IOM 2020

### COVID-19 Response

Site Management teams conducted 9,897 COVID-19 awareness-raising sessions, reaching 58,168 individuals through targeted sessions, door-to-door visits, radio listening sessions and video sessions.

Additionally, during the reporting period, a total of 68,217 individuals were screened at Point of Entry (PoE), during which 14 individuals were found with fever and referred to health centers. “Go and See” visits to the quarantine facility were organized for four groups of 60 individuals in Camps 18, 20 and 20 Extension to further sensitize community members on the capacity/purpose of quarantine facilities.

One COVID-19 positive case was reported in Camp 24 and Camp 25. Site management teams mobilized immediately to help locate the family, informing them of the available support and how to access services when in quarantine. The teams then referred affected blocks to IOM WASH teams to ensure IPC measures were in place, including the availability of water. During the reporting month, the Death and Graveyard Monitoring committee reported 21 deaths, all of natural causes.

In Camp 22, teams distributed 132 face masks to different committee members and community group members. Protection partner Coast Trust distributed 3,040 masks to 380 adolescent beneficiaries. In Camp 25, teams distributed reusable face masks to committee members.

The camp health focal point in Teknaf conducted a meeting with the CiC, Site Management, Majhis and religious leaders on seroprevalence survey. WHO and IEDCR are planning on collecting 6,000 samples from 24 camps, on a voluntary basis. The goal of this study is to understand the degree to which the population has been exposed to COVID-19.

### Community Projects

This November, teams organized a pillow game for 15 female persons with disabilities in Camp 9. Two community-led leisure and sport projects were completed in Camp 10. A musical chair competition was organized for 55 women, while 45 male youth

members participated in a cane ball tournament. In Camp 15, 17 female community members participated in the Cake Festival. In Camp 12, the team completed the distribution of sports materials for the community-led project, with support from the Youth Girls and Youth Boys committee leaders. The team has distributed one carrom board, two ludo boards, one volleyball, one football, one net and two flutes to each sports hub. As part of IOM’s community-led project, the team organized a poetry competition in Camp 8 Extension, led by the youth committee, chaired by the CiC and attended by SMSD Sector Coordinator, Majhis and Imams. The team in Camp 8WV launched a sports hub with a youth committee, while Danish Refugee Council (DRC) handed over sports materials to youth committee members.

With FAO support, the team in Camp 20 conducted a community activity for 41 male youth on using tobacco leaves as an eco-friendly measure to control caterpillars. In Camp 24, an art exhibition was organized for boys and girls.

In Camp 9, as part of the Child Protection Safety Audit assessment, teams visited the sites and checked the status of the referred cases. A total of 37 sub-blocks were covered, with 10 completed and 10 ongoing. The team conducted a safety audit to identify at-risk sites which could pose a hazard in Camp 8WV and identified 24 issues. In Camp 12, a total of 27 hazardous areas were identified, and the findings were shared with different actors for further action.

The 16 Days of Activism against Gender-Based Violence were celebrated across camps in Teknaf and KBE. Site Management teams supported the Protection unit in coming up with the list of events and conducted consultations with women and girls on their preferred activities. In Camp 22 and Camp 23, female colleagues from different agencies were invited to discuss the importance of the 16 Days of Activism.

### Women Participation Programme (WPP)

Between 10-12 November, the Baseline Assessment training for pilot WPP camps in KBE was held in Cox’s Bazar and attended by 22 SMSD, TRD, and Protection IOM staff. The training aimed to

map existing structures in Camps 9, 10, 18, and 20 Extension, and identify barriers and opportunities for women and girls to raise their concerns, ensure meaningful contributions to the decision-making process related to service provision, and understand perceptions of current GBV risks in their community. The trained staff conducted field assessments the following week, which included key informant interviews and focus group discussions with relevant camp stakeholders.

In Teknaf, SM teams engaged women in the care and maintenance of planted trees and saplings after providing full orientation regarding their tasks. An awareness-raising session on human trafficking was conducted in Camp 24 with the Women Committee members. A 4-day training on Women's Participation and Leadership was organized for 18 women.

## Capacity Building

During the reporting period, Site Management teams in Camps 22 and 23, in coordination with the American Red Cross, the Bangladesh Red Crescent Society and the Cyclone Preparedness Programme (CPP), conducted a [basic cyclone preparedness and response practice session](#). Participants were reminded of their roles and responsibilities concerning community messaging, the signaling system, raising of flags, first aid response, and stretcher bearing. In Camp 22, the team completed the assessment of communal shelters. In Camp 23, the team deployed DMUs to cover all sub-blocks in cleaning the stacked drainages. The team has updated camp level fire points and fire extinguisher data to check the functionality of this equipment.

During the reporting period, Ideas Box staff in Camps 20 Extension and Camp 24 attended a one-day MHPSS training delivered by IOM's Capacity Building team. In total, four batches of Psychosocial Support (PSS) training were conducted for 37 participants.

In November, in Camp 8 Extension, staff participated in a workshop on a service monitoring pilot organized by the SMSD sector. In Camp 8W, the team supported BDRCS/IFRC to conduct an orientation session on Cyclone Preparedness for 92 DMU volunteers. The Camp 11 team conducted an orientation session on Rapid Needs Assessment for SMSD volunteers and block volunteers. Camp managers participated in an online training on "Camp Level Home-Quarantine Referral Tracker" organized by the Site Management Sector. The home-based quarantine referral tracking will be piloted for two weeks.

In coordination with IOM SM and CwC teams, implementing partner Bibliothèques sans Frontières continued the implementation of its activities under the project "Fostering the efficient use of the Ideas Box and Ideas Cube for the reinforcement of participants' life skills". They provided initial training for each IDB (Camps 18, 20 Extension, 23 and 24), skills evaluation, as well as additional training for the implementation of a new set of courses and activities.

## Site Planning and Site Development

Site Development teams focused on responding to community requests, which included cleaning and constructing drains to minimize flood risks, constructing access infrastructure to maintain connectivity in camps, and mitigating landslide risks.

The Camp 9 team has constructed masonry drains to reduce health hazards, developed brick pathways for safe access to connecting facilities, addressed durable and non-durable retaining walls for slope stabilization at household level and built stairways as per of the community requests.

Care and maintenance is ongoing at 13 tree plantation sites by 10 caretaker/wardens. The Camp 10 SD team has cleaned 2,750ft of drains and constructed 110ft of geo tube drainage to eliminate waterlogging and flash flood risk, reconstructed 23 bamboo bridges, one permanent water crossing and four stairways to maintain the beneficiaries' connectivity to the facilities, as well as to mitigate landslide risk, and completed fencing and railing works.

This past month, in Camp 14 and Camp 15, SD teams focused on durable works by upgrading existing infrastructure. The teams constructed stairs, retaining walls and drainage for the community to minimize the risk level in the different blocks. In Camp 18, the team focused on cleaning and building drains to minimize flood risks and water blockings, constructing access infrastructure, plot developing work for new shelters and mitigating landslide risks.

As part of the Valley development project, the Camp 20 Extension SD team completed 60 shelter plots. The SD team developed a drainage system and made it suitable for new shelters. This will assist in creating space for new relocation demands for other camps such as those in landslide risk areas, facility construction or road development. SD teams in Camp 24 and Camp 25 constructed tertiary brick drain, brick staircase, provision of drain cover and a partition wall for the Protection team at the SM Hub in Camp 25.


Implementing partner Danish Refugee Council (DRC) completed 30 new interventions covering a total of 782.6m in Camp 8 Extension, including three drainages, 18 soil retention works and nine stairs. In Camp 8W, a total of 475m of construction works and 313.7m of drain cleaning work have been completed.

Implementing partner CARE Bangladesh continued to support COVID-19 related works received as SD community referral, Health/Wash actors' referrals, and CiC referrals. The Site Development team updated the drainage system, access, and slope protection as monsoon preparation work. A ramp with safety railing for disabled access was built in Camp 13.

Implementing partner Action Aid Bangladesh (AAB) continued the follow-up support to the community-based care and maintenance team of planted seedlings points in different blocks and provided guidance for more improvement to the services in Camps 11, 12 and 19.



**27,498 awareness-raising sessions** on COVID-19 conducted, reaching 133,416 individuals




**68,217 individuals** screened at **Points of Entry (PoE)**



**60 individuals** were part of "Go and See" visits to the quarantine facility in Camp 20 Extension



**57 Rohingya** volunteers, cleaners and guards participated in a **PSEA training**



**22 IOM** staff participated in a Baseline Assessment training for the **Women Participation Programme**

# NEEDS POPULATION MONITORING (NPM)

NPM, REACH Initiative and the Age & Disability Working Group (ADWG) are currently collaborating on a comprehensive assessment on persons living with disabilities. In the context of the Rohingya refugee response, comprehensive data on persons living with disabilities has not previously been conducted in a systematic fashion.

This information gap must be addressed to inform and support inclusive programming and develop evidence-based initiatives which can prevent and mitigate exposure to protection threats exacerbated by the unique needs and vulnerabilities of the target group. The assessment is designed to capture this population's voices and experiences in a holistic and dignified fashion. Since the onset of COVID-19, the need for such information is even more pressing, as both the elderly and people with disabilities have been found to be at high risk of health and economic impact.

The NPM Geography Information System (GIS) unit has successfully implemented a road mapping activity in southern Cox's Bazar to improve access planning for future host community assessments and to replace the weaker OSM road data that currently exists. A road atlas and interactive products will emerge from this data.

The ACAPS-NPM analysis hub continued to support the humanitarian system by filling information gaps and help inform evidence-based decision making through research design and analysis for Médecins Sans Frontières and Médecins du Monde for two separate internal products.

The Hub also participated in a global CartONG data forum ([the 7th Humanitarian and development data forum](#)) speaking about the ways COVID-19 impacted data collection with the aim of highlighting the good practices that emerged in spite of the increasingly challenging data collection environment. In connection to this engagement, the ACAPS report on data collection during COVID-19 will be published in "[Humanitarian Alternatives](#)" on the 30th of November.

In November, NPM has started the initial planning for several new initiatives and assessments. This includes the shelter standards assessment (planned for early 2021), Ground Truth Solutions round 4 conducted in collaboration with the IOM's CwC team, the Bathing Facility Assessment done in collaboration with WASH sector (planned for the end of December), and the MHPSS Assessment conducted in collaboration with IOM's MHPSS unit (planned for the end of December).



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