



## Highlights

IOM together with the Syria Algard Relief Foundation organized integration and social cohesion events in Asharqia governorate, Egypt.

(Photo: © IOM Egypt 2017)

● **Syria:** In February, IOM's mental health and psychosocial unit conducted an awareness-raising session in Tartous for 680 IDPs and host community members. In addition, IOM responded to shelter needs of 25,820 individuals by replacing worn-out tents and providing insulation materials to IDP families in Idlib.

● **Turkey:** In February, IOM launched a community-based protection project together with two mobile outreach teams in Hatay and Sanliurfa. The project aims to reach Syrian refugees living in rural areas where they cannot benefit from humanitarian assistance due to a lack of community centres and outreach activities.

● **Lebanon:** In February, IOM's mental health and psychosocial support team conducted various psychosocial activities for children living in collective shelters in South Lebanon. The activities tackled topics of resilience, conflict resolution, leadership, self-awareness, and motivation.

● **Iraq:** IOM's emergency health team conducts awareness-raising sessions for Syrian refugees in camps with awareness sessions on health topics including general personal hygiene, as well as treatment and preventive measures of communicable diseases. Between 1 and 28 February, IOM reached over 50 beneficiaries in Akre camp (Nineva).

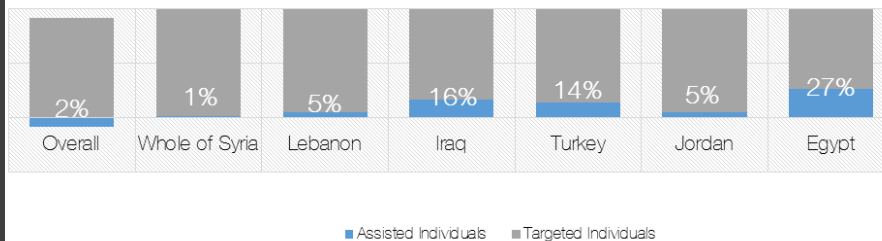
● **Jordan:** IOM has started a new project by providing school transportation for students in Azraq camp. In February, the registration of children for the transportation service took place over three weeks throughout the camp, and will continue into March.

● **Egypt:** During the reporting period, IOM and the Syria Algard Relief Foundation organized integration and social cohesion events for host communities and Syrian refugees in Asharqia governorate. Over 140 Egyptians and Syrian refugees participated in the event.

## IOM PRESENCE

**6** Countries  
**55** Locations  
**888** Staff  
85 International  
803 National

Number of Assisted Individuals (2017)



**17.3 million**  
Targeted individuals  
**330,289**  
Assisted individuals  
189,831 inside Syria

## FUNDING Overview 2017

USD **233 million**  
total requirements



7%  
received

USD **7.7 million**  
funding received

## Key Sectors of Assistance in 2017

### NFI Distributions

**151,526**  
Total individuals assisted  
5,131,238 since the beginning of the crisis

### Health

**53,601**  
Total individuals assisted  
2,064,592 since the beginning of the crisis

### Transportation Assistance

**13,555**  
Total individuals assisted  
769,711 since the beginning of the crisis

### Shelter

**42,410**  
Total individuals assisted  
351,566 since the beginning of the crisis

### Psychosocial Support

**13,599**  
Total individuals assisted  
309,687 since the beginning of the crisis

### Livelihood

**15,253**  
Total individuals assisted  
124,960 since the beginning of the crisis

## CONTACTS

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# ● WHOLE OF SYRIA OPERATIONS

*Whole of Syria operations includes all activities coordinated from inside Syria and cross border activities.*

6.3 million IDPs • 13.5 million Persons in Need in Syria as of February 2017

**189,831** Assisted | Targeted 15,722,147



## IOM PRESENCE

**16** Locations

- 14 Governorates of Syria
- 2 Amman & Gaziantep

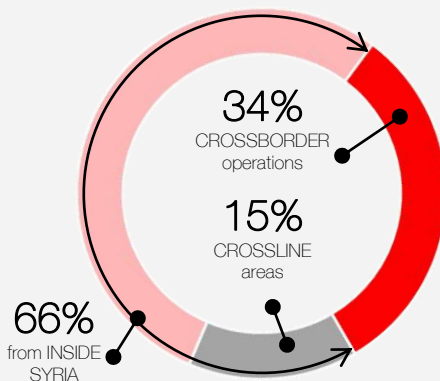
**226** Staff

- 5 International
- 221 National

**78** Staff

- 28 International
- 50 National

Response by number of individuals assisted with NFI distributions and **type of operations** (July 2014 - February 2017)



IOM Funding Requested	██████████████	USD	117,794,530
Funding Received		USD	5,702,723

Figures reported below are from activities in 2017  
 (↑) indicates progress made in the reporting period

**NFI DISTRIBUTION**  
 141,846 (58,752↑) IDPs, stranded migrants, affected population and Palestinian refugees, including distribution through cross border movements.

**SHELTER SUPPORTS & REHABILITATIONS**  
 42,410 (28,825↑) beneficiaries, includes public shelter repair works and shelter upgrade works for displaced population in unfinished buildings, as well as provision of kits.

**HEALTH ASSISTANCE**  
 1,286 (460↑) IDPs and affected individuals. Assistance includes provision of disability support items, provision of medical equipment and supplies, and establishment of primary health care units (static and mobile).

**MENTAL HEALTH AND PSYCHOSOCIAL SUPPORT (MHPSS)**  
 680 (680↑) IDPs. Activities include training programmes delivered to MHPSS professionals and humanitarian workers.

**EARLY RECOVERY & LIVELIHOOD ASSISTANCE**  
 3,523 (1,609↑) beneficiaries. Activities include workshops for IDPs-made NFIs, cash-for-work, as well as provision of livelihood assets.

**CAPACITY BUILDING**  
 85 beneficiaries. Training programmes include humanitarian assistance, shelter management, project cycle management, and monitoring and evaluation.

**TCN EVACUATED**  
 1 third country national has been repatriated.

**LOGISTICAL SUPPORT**  
 In February, 62 trucks contracted in Jordan and over 29.7M<sup>3</sup> of goods prepositioned in IOM warehouses in Gaziantep. Activity includes provision of truck convoys to deliver humanitarian assistance from Jordan into Syria, as well as prepositioning goods in IOM warehouses in Gaziantep.

564,106 Individuals received NFI distributions in **hard to reach** areas (July 2014 - February 2017)

74% of NFIs distribution were directly **monitored by IOM** Staff by no. of beneficiaries (July 2014 - February 2017)



## Family Assistance Programme (FAP)

The number of families visiting the FAP centres increased by more than 25% in February compared to January, with a total of 1,884 families receiving in-person assistance in Erbil, Istanbul, Gaziantep and Beirut. The official opening ceremony for FAP in Erbil took place on 28 February.

## Shelter and Non-Food Item Distribution



Photo: © IOM Syria 2017

Through NFI distributions, 30,865 beneficiaries in Aleppo, Deir-Ez-Zor, Al-Hassakeh, Homs, and Lattakia received essential NFIs (hygiene kits, baby and adult diapers, blankets, mattresses, floor mats, plastic mats, plastic sheets, winterization kits, underwear kits, jerry cans, anti-lice shampoo, and mosquito nets) of which 23% were in hard-to-reach areas. In addition, 2,955 vulnerable IDPs and returnees in Aleppo and Hama were provided with Sealing-off Kits (SoK) to improve their living conditions. Furthermore, IOM reached 1,000 beneficiaries with blankets and mattresses in Deir-Ez-Zor through an airdrop. Simultaneously, an NFI distribution reached 2,600 beneficiaries in cross-line area of Talbiseh in north rural Homs.

Targeting the IDP settlements in Idleb, IOM cross-border operations from Turkey responded to shelter needs of 25,820 individuals by replacing 855 worn-out tents and providing insulation materials to 4,516 IDP families. The provided assistance will protect Syrian IDPs from harsh weather elements throughout the year. Furthermore, the new tents will reduce the health risks associated with excessive low or high temperatures inside the tents and protect residents from ultraviolet rays.



Photo: © IOM Syria 2017

## Transitional Housing Project

Under the ongoing transitional housing project, IOM's MHPSS unit conducted an awareness-raising session about community empowerment, in the pioneer camp in Tartous, for 680 IDPs and host community members (including 388 women). Moreover, 516 beneficiaries benefited from the Cash-for-Work programme by producing building blocks. Additionally, 1,093 beneficiaries benefited from the distribution of in-kind grants of productive assets to start up their own small businesses.

**TURKEY**

2.9<sup>million</sup> refugees  
in Turkey as of 16 February 2017

**81,037** Assisted | Targeted 576,635



IOM Funding Requested ██████████ USD 59,845,000  
Funding Received USD 2,022,641

**IOM PRESENCE**

9 Locations

118 Staff

21 International  
97 National

**Community-based Protection Activities**

In February, IOM launched the community-based protection project together with two mobile outreach teams in Hatay and Sanliurfa. The project aims to reach Syrian refugees living in rural areas where they cannot benefit from humanitarian assistance due to a lack of community centres and outreach activities. Being composed of a team leader, a psychologist and at least one social worker per team, the two mobile outreach teams will carry out essential protection services through information dissemination, awareness-raising sessions, and psychosocial support. While conducting outreach activities, the teams will also collaborate with other project teams (such as emergency case management, shelter rehabilitation and livelihood) to provide beneficiaries with complementary assistance through referrals.

During the months of January and February, IOM's mobile outreach teams conducted 17 Focus Group Discussions (FGDs) and two assessments with over 370 Syrian refugees, local authorities and host community leaders in Hatay and Sanliurfa to identify protection gaps and the most urgent needs of the affected population. The FGDs revealed that many Syrian refugees are unaware of their legal status and rights in Turkey, and are facing significant challenges in obtaining Turkish ID cards and civil documentation such as birth, marriage and death certificates. Additionally, some of the most commonly-raised concerns were a lack of life skill courses, challenges in accessing education due to financial constraints, language barriers and a lack of transportation. Based on this, IOM will design the first phase of community-based protection activities in upcoming months and address Syrian refugees' urgent protection needs targeting the districts of Belen in Hatay and Bozova in Sanliurfa.



(Photo: © IOM Turkey 2017)

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period  
\*\*revised/adjusted figures from last reporting period based on retroactive database consolidation

- NFI DISTRIBUTION**  
5,419 (1,879↑)\* urban refugees
- TRANSPORTATION SERVICES**  
2,137 (38↑) urban refugees
- SCHOOL TRANSPORTATION**  
10,482 urban refugees
- FOOD ASSISTANCE**  
6,000 Syrian refugees
- CAPACITY BUILDING**  
179 beneficiaries
- HEALTH ASSISTANCE**  
4,975 beneficiaries
- PSYCHOSOCIAL SUPPORT**  
8,081 beneficiaries
- LEGAL ASSISTANCE**  
546 (546↑) beneficiaries
- CASE MANAGEMENT**  
293 (96↑) cases
- SOCIAL SUPPORT SERVICES**  
2,081 (250↑) beneficiaries
- LIVELIHOOD ASSISTANCE**  
6,855 (3,356↑)\* beneficiaries
- EDUCATION**  
2,365 beneficiaries
- WASH**  
1910 (980↑) beneficiaries
- VOUCHER PROGRAMME**  
15,851 (2,354↑) beneficiaries

**School Transportation**

Targeting those who live over 2km away from their schools, IOM continues to provide daily transportation assistance to about 10,500 students attending 18 schools in seven provinces of southeast Turkey, and will further expand the services to other provinces to reach about 20,000 students across the country.

During the periodic monitoring visits to schools, IOM identified that some drivers were late showing up to schools to pick up students. At the same time, it was difficult to precisely monitor the drivers' attendance with the existing attendance book that requires both drivers' and principals' signatures. Responding to this, during the month of February, IOM introduced a pilot e-card monitoring system in four schools in Adana. All drivers running school transportation in Adana received an e-card with a unique code that is linked to their online profiles. Whenever the bus drivers arrive in schools to pick up students and drop off students at designated stops, they are supposed to tap their cards to a mobile device. Based on the attendance log, IOM will monitor the operation of school transportation and pay service fees to the contracted transportation companies. The e-card monitoring system will be placed in all schools by mid-April, which will eventually improve the drivers' accountability to provide students with timely transportation services.

**Through Their Eyes**

The conflict in Syria is hard on many people, including Khadija. Before the war, Khadija lived a happy life in Syria with her husband and children. When the war broke out, she fled to Turkey with her family seeking safety. However, managing life in Turkey was not easy as work was difficult to come by. Winter months were especially harsh as it was even more difficult to earn enough income to buy food for her family. Last spring, her husband found a seasonal job at a tile company, but when the factory shut down at the end of summer, her family was once more without any income. Winter was again approaching and she was worried how to put the next meal on the table.

Today, Khadija stands in the line with other refugees at the food kitchen in Gaziantep to receive a hot meal and bread for her family. "This program changed our life", she said. "We no longer feel insecure because my children can have food from the food kitchen until my husband finds work".



(Photo: © IOM/ Muse Mohammed)

● **LEBANON**

1.01 million refugees  
in Lebanon as of 31 December 2016

**11,407** Assisted | Targeted 271,428



IOM Funding Requested ██████████ USD 36,045,600  
Funding Received USD -

**IOM PRESENCE**

7 Locations

**303** Staff

12 International  
291 National

Figures reported below are from activities in 2017  
(↑ indicates progress made in the reporting period)

**HEALTH ASSISTANCE**  
3,567 (1,599↑) beneficiaries  
**PSYCHOSOCIAL SUPPORT**  
3,372 (1,273↑) beneficiaries

**TCN EVACUATED**  
1 (1↑) individuals

**PROTECTION**  
Transit Assistance  
200 (94↑) beneficiaries

**NFI DISTRIBUTION**  
904 beneficiaries

**Mental Health and Psychosocial Support**

During the month of February, the MHPSS team conducted various psychosocial activities (art-based activities, puppet-making, singing and dancing, storytelling, etc.) for children living in collective shelters in South Lebanon. The activities tackled topics of resilience, conflict resolution, leadership, self-awareness, and motivation. The aim of the activities is to provide children with a safe place where they can freely express themselves, and raise their awareness through key messages.

A total of 993 children participated in these activities.



Photos © IOM/Lebanon 2017

● **IRAQ**

**233,224** refugees  
in Iraq as of 31 January 2017

**5,487** Assisted | Targeted 33,308



IOM Funding Requested ██████████ USD 8,923,186  
Funding Received USD -





**IOM PRESENCE**

**16** Locations

**90** Staff

9 International  
81 National

Figures reported below are from activities in 2017  
(↑) indicates progress made in the reporting period

-  **TRANSPORTATION SERVICES**  
549 (283↑) beneficiaries
-  **HEALTH ASSISTANCE**  
156 (59↑) beneficiaries
-  **LIVELIHOOD ASSISTANCE**  
249 (144↑) beneficiaries
-  **COMMON SERVICES**  
4,491 (2,057↑) beneficiaries

**Establishing and Rehabilitating Greenhouses**

Between 1 and 28 February, IOM established four greenhouses in Ministry of Agriculture and Water Resources' (MoAWR) training centre in Erbil which will be used for training and production of flowers and ornamental trees by Syrian refugees. The training is planned to start in second half of March. The rehabilitation of existing greenhouses in Gardarash site in Erbil is ongoing with training activities planned to start by late March 2017. In Sulaymaniyah, the rehabilitation works at Bibjak site of MoAWR are nearly completed and trainings will start in late March. Rehabilitation works of the Kani Panka site is ongoing. Furthermore, in Dohuk, the rehabilitation works on Zakho site will start in March and the trainings will start by late March.

**Employability Training**

Training in sweet making skills for Syrian refugees in Dohuk continued throughout February. Ten female heads of households are being trained on sweet making and business management skills, and are expected to complete the training programme by 5 March. Furthermore, IOM has identified two businesses (a sweet factory in Sulaymaniyah, and a fast food shop in Halabja) to support through provision of equipment.



Photos: © IOM Iraq 2017

**Health Awareness Sessions**

IOM's emergency health team continues to provide Syrian refugees in camps with awareness sessions on health topics including general personal hygiene, as well as signs and symptoms, modes of transmission, treatment and preventive measures of communicable diseases. Community leaders and focal points are also selected to transfer the key health messages to camp population. During the reporting period, IOM reached 59 beneficiaries (41 females and 18 males) in Akre camp (Ninewa).



(Photo: © IOM Iraq 2017)

**JORDAN**

656,170 refugees

in Jordan as of 16 February 2017

**35,784** Assisted | Targeted 705,317



IOM Funding Requested **USD 9,565,000**  
 Funding Received **USD -**

**IOM PRESENCE**

**6** Locations

**68** Staff

9 International  
 59 National

Figures reported below are from activities in 2017  
 (↑) Indicates progress made in the reporting period

**TRANSPORTATION SERVICES**  
 133 (54↑) beneficiaries

**HEALTH ASSISTANCE**  
 35,588 (16,907↑) beneficiaries

**CAPACITY BUILDING**  
 9 (9↑) beneficiaries

Tuberculosis Awareness  
**CAMPAIGNS**



**35,317**

Individuals

Fit-to-Travel  
**ASSESSMENTS**



**132**

Individuals

Polio and Measles  
**VACCINATIONS**



**52**

Participants

**Advanced Training of Trainers for Border Guards and Police Officers on Humanitarian Border Management and Counter-trafficking**

An advanced seven-day training of trainers (ToT) on humanitarian border management (HBM) and counter-trafficking (CT) was held from 1 to 13 February for nine participants: six border guards and three police officers from the Counter-trafficking Unit (CTU). The training was conducted for the same group of participants who had received a previous basic ToT which was held in December 2016. The overall objective of this training was to build on training skills gained from the basic ToT. During this training, participants learned about methodology for how to develop materials for trainings and on data collection and research; training methods, approaches and techniques; and then they developed their own presentations.

**School Transportation in Azraq Camp**

In order to facilitate access to school, IOM is fulfilling a need within Azraq camp to provide safe transportation for students from their homes to school. As part of this project, Syrian volunteers (male and female) from Azraq camp are working as escorts on the buses in order to make sure that children are transported safely every day.

Preparations for the project took place in January and February 2017, with various trainings being provided for the volunteers and bus drivers, focusing on the prevention of sexual exploitation and abuse (PSEA), code of conduct, psychological first aid, safety awareness and inclusion training to ensure that children with disabilities are able to benefit from these services. Preparations, trainings and registration for the project were conducted in partnership with International Medical Corps, Handicap International and CARE International, and the project is funded by UNICEF. In February, the registration of children for the transportation service took place over three weeks throughout the camp, and will continue into March. Initial feedback on this service has been positive from both children and their parents.



(Photo: © IOM Jordan 2017)

**Through Their Eyes**

Tareq is the father of Marwa. They are from the south of Syria and they live in village six in Azraq camp. Marwa is six years old, and she recently started first grade in the public school run by the Jordanian Ministry of Education in village six. Currently, almost 54,000 refugees live in the camp and 37% of them are children of school age.

"I believe that this bus which is taking the students from home to school and back home is a really good thing," says Tareq. "It's useful for the students, it was a needed service, and thanks to it, students like to go to school more and more." The new school transportation service, implemented by IOM with funds and support of UNICEF, has recently been established in villages two, three, and six, and will soon start in village five.



(Photo: © IOM Jordan 2017)

**EGYPT**

117,591 refugees

in Egypt as of 31 January 2017

**6,743** Assisted | Targeted 25,227



IOM Funding Requested	■■■■■■■■■■	USD 1,111,000
Funding Received		USD -

**IOM PRESENCE**

- 1 Location
- 5 Staff
  - 1 International
  - 4 National

Figures reported below are from activities in 2017  
 (↑) indicates progress made in the reporting period

- NFI DISTRIBUTION**  
3,357 urban refugees
- HEALTH ASSISTANCE**  
3,183 (2,174↑) beneficiaries
- PSYCHOSOCIAL SUPPORT**  
147 (147↑) beneficiaries
- LIVELIHOOD ASSISTANCE**  
47 (47↑) beneficiaries

**Health Assistance**

Between 1 and 28 February, IOM in coordination with two NGOs conducted three medical convoys were in Alexandria and Asharqia reaching a total of 1,506 vulnerable Syrian refugees and Egyptians (848 women, 308 men, 188 girls, and 162 boys). Services provided included dental, gynaecology, ophthalmology, orthopaedic, internal medicine, paediatrics, and dermatology. In addition, one NGO provided health awareness-raising sessions.

Furthermore, at the recently renovated medical centre in Al Obour, 72 women benefited from gynaecological services, and 596 Syrian refugees received much needed medicines.

**Livelihood Support for Syrian Refugees and Host Communities**

In February, 47 Syrians and Egyptians benefited from IOM's livelihood project which aims to increase access to sustainable livelihoods for Syrians and host community members. The 47 individuals were trained on soft skills (such as communications, negotiation, presentation, job counselling and referral mechanisms, interviewing, and CV writing). Since the project began in October 2016, 120 individuals have received on-the-job and skills trainings, of which 46 have been able to find employment.

Moreover, IOM is conducting a training programme for eight community based organizations (CBO) from 22 February to 1 March. This programme will focus on enhancing the project sustainability and expansion of eight CBOs who were involved in the IOM livelihood project. The training addressed topics (theoretically and practically) that influence the effectiveness of livelihood projects management including: project management principles (project design, planning, monitoring, etc.); fundamentals and definitions of human resources management (head-hunting, skills assessment, international standard classification of occupations); and principles of data collection and statistical analysis.

**Promotion of Social Cohesion between Syrian Refugees and their Host Communities**

During the reporting period, IOM together with the Syria Algad Relief Foundation organized integration and social cohesion events (Yalla Nefrah Sawa - Let's Rejoice Together) targeting both Egyptian hosting and the Syrian refugee communities in 10th of Ramadan City, Asharqia governorate. Activities organized aimed to enhance integration and co-existence amongst the communities through educating the Syrian refugee community on the history of the hosting community, as well as raising awareness among the hosting communities on their duties towards refugees.

A total of 147 individuals including 95 children (70 Egyptians and 77 Syrian refugees) participated in the event.



(Photos: © IOM Egypt 2017)

IOM Regional Response to the Syria Crisis is funded and supported by:

