



International Organization for Migration (IOM)
The UN Migration Agency

REQUEST FOR PROPOSAL
IOM Malaysia/ RFP No. 2021-001/MALAYSIA/ Provision of Feasibility Study – Alternative Dispute Resolution Mechanism
CLOSING DATE: 30 APRIL 2021

The ADR Mechanism is a collaborative process to resolve worker grievances fairly, expediently, and confidentially through a facilitative and evaluative mediation process. Workers will benefit from better and quicker access to justice, and companies will benefit from a practical and efficient process to identify and mitigate risks early and meet the expectations of their international buyers who are increasingly subject to growing regulatory pressures. The mechanism is designed to complement existing judicial mechanisms and enable workers to achieve resolution in relation to their work environment in a fair, accessible, and transparent manner. See attached one pager from TRP for more detail.

Objectives

The overall objective of this consultancy is to conduct a feasibility study to understand: (i) the institutional environment in Malaysia to support an ADR Mechanism, and (ii) to assess the feasibility for a chosen third-party actor (i.e., an industry-based body, industry coalition, or similar business grouping with a corporate responsibility focus) (Industry Body) to administer an ADR Mechanism. The results of the feasibility studies will inform the potential pilots of an ADR Mechanism in the electronics and/ or palm oil sectors in Malaysia developed in partnership with the IOM and TRP.

A complete set of bidding documents are available to interested bidders at IOM Malaysia for collection from 15 April 2021 at the following address or can be requested through email; kulprocurement@iom.int

International Organization for Migration
570, Jalan Bukit Petaling, Bukit Petaling
50460 Kuala Lumpur, Malaysia

How to apply:

Interested candidates/ vendors are invited to send in their bid submission of Technical and Financial Proposals in English by **30 April 2021 1500 hrs. Malaysia local time by hand, courier or email to kulprocurement@iom.int and iommytender@iom.int**, using the subject line **IOM Malaysia/ RFP No. 2021 001/MALAYSIA/ Provision of Feasibility Study – Alternative Dispute Resolution Mechanism**