



International Organization for Migration (IOM)

The UN Migration Agency

Date: 23.04.2021

Bid Bulletin No 4
Supply and delivery of portable x-ray machines
IFB No.: IFB 2021.MED.02.XR

Question 1:

- (i) **According to technical specifications:** 6.6 The supplier company, without any other financial burden, will undertake to train on the premises where the medical equipment will be operated, once it is fully operational. **According to the contract:** Training of IOM's personnel, at the Supplier's plant and/or on-site, in assembly, startup, operation, maintenance, and/or repair of the supplied Goods.
Please clarify where the training will take place and who will be the trainees.
- (ii) Please provide the name, the full address, country etc. of the Beneficiary at the bid security (bank guarantee / form -4, page 41 of bidding documents).
- (iii) According to technical specifications: 6.4 Provide a warranty of good performance for at least two (2) years. Includes all preventive, regular maintenance required by the manufacturer (and consumables necessary for maintenance) as well as repair of any damage that occurs, including spare parts, detectors and lamps. During the warranty, a calendar of operation, maintenance, failures, electrical safety checks, etc. will be kept. to be monitored and signed by the Heads of Department.
Please clarify if the warranty period starts from the final acceptance date.

Answer 1:

- (i) Please be informed that the *AGREEMENT FOR THE SUPPLY AND DELIVERY OF GOODS* is a standard template, the final clauses will be adjusted accordingly. The trainees will be staff from the Ministry of Health.
- (ii) Interested bidders are kindly requested to follow the *BID SECURITY (Bank Guarantee)* when filling the form. Furthermore, as per clause 19.2(a) of the bidding documents, bids shall be addressed to IOM at the address: *International Organization for Migration, 7 Megalou Alexandrou str., Argypoli 16452, Athens.*
- (iii) Please be noted that the warranty period of good performance will start from the final acceptance date.